

Initial Report

Premise/Facility under investigation (name and address)

Armadale Family and Cosmetic Dentistry
7720 Markham Road Unit A4
Markham, Ontario L3S 3K1

Type of Premises/Facility

Dental Office

Date Board of Health became aware of IPAC lapse (yyyy/mm/dd) 2023/01/13	Date of Initial Report posting (yyyy/mm/dd) 2023/01/19
Date of Initial Report update(s) (if applicable) (yyyy/mm/dd) 2023/01/26	How the IPAC lapse was identified Complaint

Summary Description of the IPAC Lapse

As a result of a complaint, York Region Public Health conducted inspections at the premises on January 10 and 11, 2023. York Region Public Health noted concerns with handling of multi-use dental products and reprocessing of dental equipment/devices as per best practices and manufacturer's instructions for use.

IPAC Lapse Investigation	Yes	No	N/A	Please provide further details/steps
Did the IPAC lapse involve a member of a regulatory college?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
If yes, was the issue referred to the regulatory college?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Royal College of Dental Surgeons of Ontario College of Dental Hygienists of Ontario
Were any corrective measures recommended and/or implemented?	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Please provide further details/steps	<p>Corrective measures:</p> <ul style="list-style-type: none"> Operator to ensure that for all dental equipment/devices requiring sterilization, a sterilization process used is in accordance with the "PIDAC Best Practices for Cleaning, Disinfection and Sterilization of Medical Equipment/Devices in All Health Care Settings, 3rd Edition, May 2013". Operator to ensure all staff responsible for reprocessing of dental/medical equipment/devices follow the established policies and procedures, which must be in accordance with the "PIDAC Best Practices for Cleaning, Disinfection and Sterilization of Medical Equipment/Devices in All Health Care Settings, 3rd Edition, May 2013" and the Manufacturer's Instructions for Use (MIFU) for each equipment/device. Operator to cease use of newly purchased non-sterile critical and semi-critical dental/medical equipment/devices until they are inspected and reprocessed prior to use, according to their intended use, as per the MIFU. Operator to cease re-using a single-use sterile syringe when accessing dental solutions intended for multi-use (e.g., irrigants, filing and chelating agents) and to ensure that a used syringe is never reattached to a multi-dose container/cartridge, etc. Operator to ensure all sterile single-use critical and semi-critical equipment/devices are discarded where tamper seals are broken, and/or sterility of the equipment/device is compromised.
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Date any order(s) or directive(s) were issued to the owner/operator (if applicable) (yyyy/mm/dd)

2023/01/11

Initial Report Comments and Contact Information

Any additional Comments: (Please do not include any personal information or personal health information)

If you have any further questions, please contact



York Region
Infection Prevention And Control Lapse Report

Health Connection

Telephone Number

1-800-361-5653

Email Address

Health.inspectors@york.ca

Final Report

Date of Final Report posting (yyyy/mm/dd)

2023/01/26

Date any order(s) or directive(s) were issued to the owner/operator (if applicable) (yyyy/mm/dd)

Brief description of corrective measures taken

All corrective measures listed above have been completed.

Date of all corrective measures were confirmed to have been completed (yyyy/mm/dd)

2023/01/24

Final Report Comments and Contact Information

Any Additional Comments: (Please do not include any personal information or personal health information)

A re-inspection was conducted on January 24, 2023. No concerns were noted at the time of re-inspection.

The order issued on 2023/01/11 remains as a standing order.

If you have any further questions, please contact

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