

## Terms and Conditions for listed organizations on Bindicator

Each organization listed in the directory must sign off that they have understood the terms and conditions as outlined below. This ensures that both parties are clear on rules for participation and allows the Region to remove any listings that are not complying with the agreement.

Listed organizations:

- Must not have any outstanding litigation with the Region or local municipal partners
- Agree to notify the Region of changes in the materials accepted, depot locations or other key information for customers
- Agree that they have full responsibility for the proper disposal/recycling of goods dropped off at their facilities. The Region is not responsible for processing or disposal costs associated with materials dropped off at non-Regional facilities listed in the online tool.
- Agree that the Region can remove a listing based on complaints from residents or evidence of violation of terms and conditions.
- Have the option to be delisted at any time. Three weeks' notice is required for processing of requests.
- Will be asked to complete an annual survey to allow the Region to gather diversion statistics from community-based reuse and recycling efforts.

## Application process

1. Organization submits completed application form through the website
2. SWM staff review the application against the criteria and contact the applicant to discuss.
3. If the organization is approved, they must provide a signed copy of terms and conditions
4. Listing is added once the agreement is received
5. Listed organization receives promotional materials for their facility.

## Conditions for users

- The Region provides listings for information only. It does not endorse or guarantee the services provided by the listed organizations.
- Listing information may change without notice.
- Organizations listed in the online tool may place limits or conditions on the materials accepted. Users should contact the facility prior to dropping off materials to confirm details.
- Fees may apply (determined by individual organizations)
- Users should respect the business hours of the organizations listed and not drop off items after hours unless the organization specifies that this is acceptable.
- Users donating personal WEEE items are responsible to ensure that their personal data is removed before donation.