

3 | Addendum to 2016 Annual Service Plan

To ensure that the transit system operates efficiently and is responsive to customer requests, YRT/Viva may implement service initiatives not identified within the Annual Service Plan. During implementation of the Annual Service Plan, unexpected events and requests for transit services may arise anywhere in the Region. Service initiatives may include:

- > Implementing new routes
- > Modifying existing routes
- > Modifying proposed service initiatives
- > Cancelling proposed service initiatives

When a change is proposed that is not identified in the Annual Service Plan, the YRT/Viva General Manager reviews the effects and outcomes of the proposed changes, ensures the change can be accommodated within the approved budget,

and makes a decision on whether or not to implement the change. If approved, the proposed change is communicated to the affected municipality and the public prior to implementation.

The following chapter outlines the service initiatives implemented in 2016, not identified in the 2016 Annual Service Plan. The initiatives are listed and summarized in **Table 5**.

Table 5: Summary of Addendum to the 2016 Annual Service Plan

Municipality	Route	Service Change	Page
Vaughan	560 – Maple Community Bus 561 – Woodbridge Community Bus	Implemented community bus service in Maple and Woodbridge	8
Richmond Hill	84 – Oak Ridges	Cancelled initiative to extend service to the planned Gormley GO Station	10
Newmarket	223/ – Newmarket 223A GO Shuttle	Added service on Route 223 from Woodspring Avenue area to Newmarket GO Station	12
	320 – Newmarket-Beaver Creek Express	Cancelled Phase 1 initiative to provide new Express Route along Woodbine Avenue Implemented Phase 2 to provide new Express Route along Highway 404	14
	430 – Sacred Heart High School Special	Implemented new service to Sacred Heart Catholic High School and Dr. J.M. Denison Secondary School	15
Aurora	222 – Aurora-Newmarket GO Shuttle	Cancelled initiative to discontinue service north of Stonehaven Avenue	16
Georgina	50 – Queensway	Discontinued select service between Sutton and Pefferlaw	18
	50A – Sutton-Pefferlaw	Implemented new route between Sutton and Pefferlaw	20

3.1 | City of Vaughan

Route 560 – Maple Community Bus

Route 561 – Woodbridge Community Bus

Route Implementation Date:

- > April 2016

Route Type/Routing:

- > Community bus
- > Operates Thursdays during the midday
- > Route 560 services Maple
- > Route 561 services Woodbridge

Major Trip Generators:

- > Vaughan Mills Terminal
- > Fortinos
- > Walmart
- > FreshCo

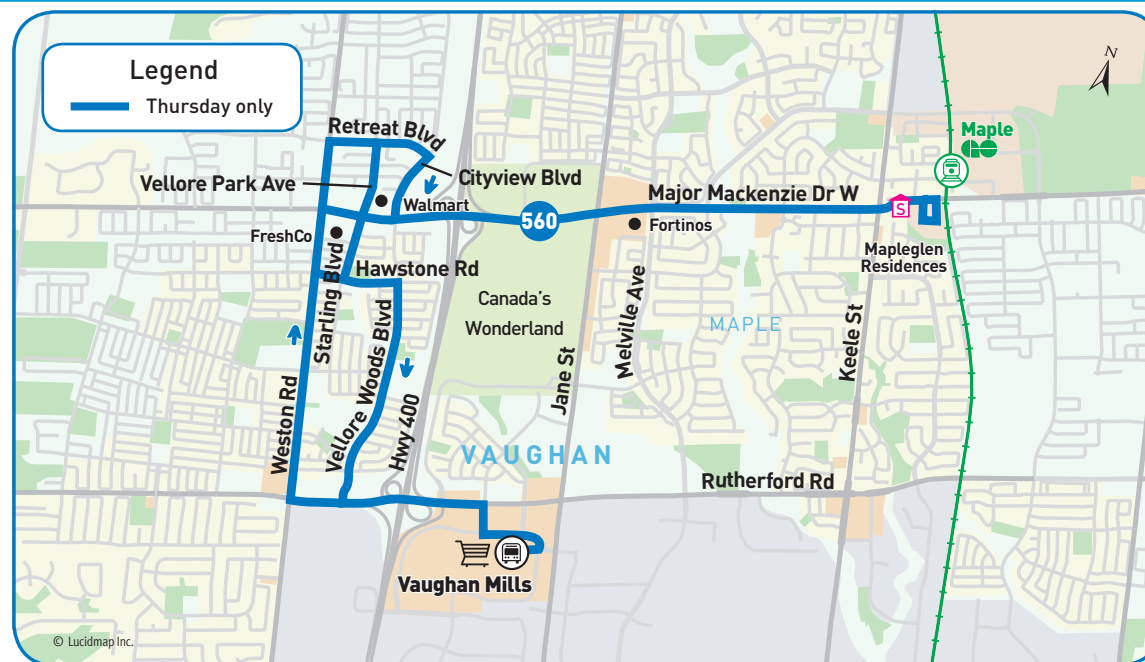
Service Changes:

- > Effective April 21, 2016, community bus service was implemented in the Maple and Woodbridge communities
- > Service operates Thursdays only

Passenger Impacts/Options:

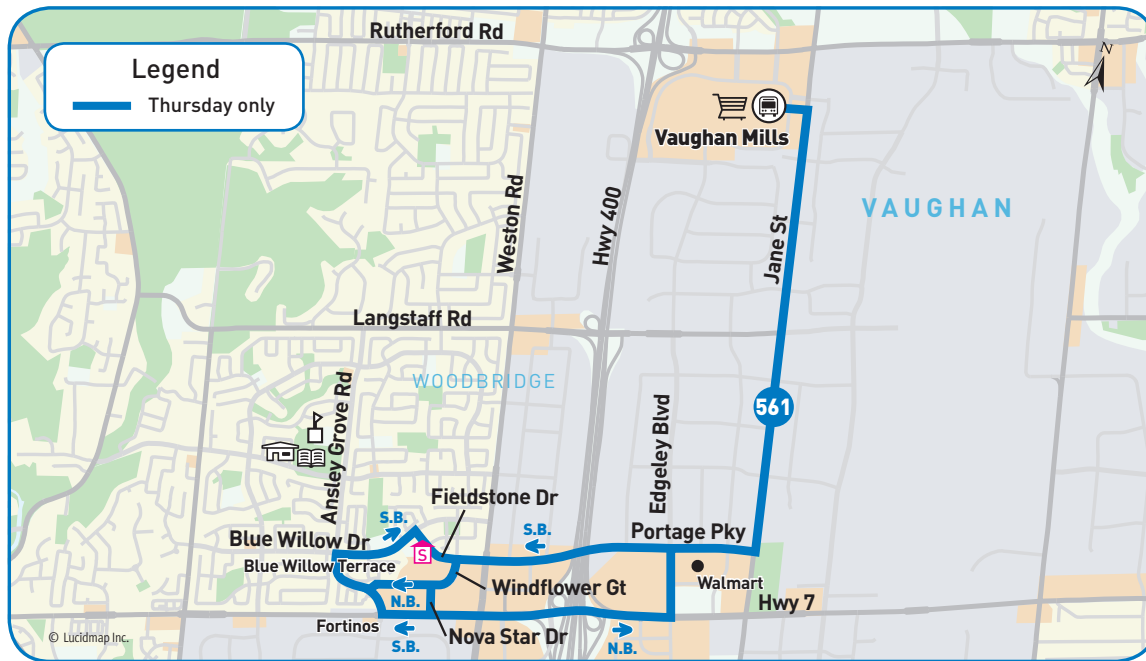
- > Improved service options for customers in Vaughan

Route 560 Current Route Map



Housing Facilities: Nursing Home Retirement Home Social Housing

Route 561 Current Route Map



Housing Facilities: Nursing Home Retirement Home Social Housing

3.2 | Town of Richmond Hill

Route 84 – Oak Ridges

Route Implementation Date:

- > Pre-amalgamation

Route Type/Routing:

- > Local
- > Links the Oak Ridges and the Lake Wilcox community, operating between Bloomington Road and Sunset Beach Road

Major Trip Generators:

- > No Frills plaza
- > Cardinal Carter Catholic High School
- > Oak Ridges Community Centre

Service Change:

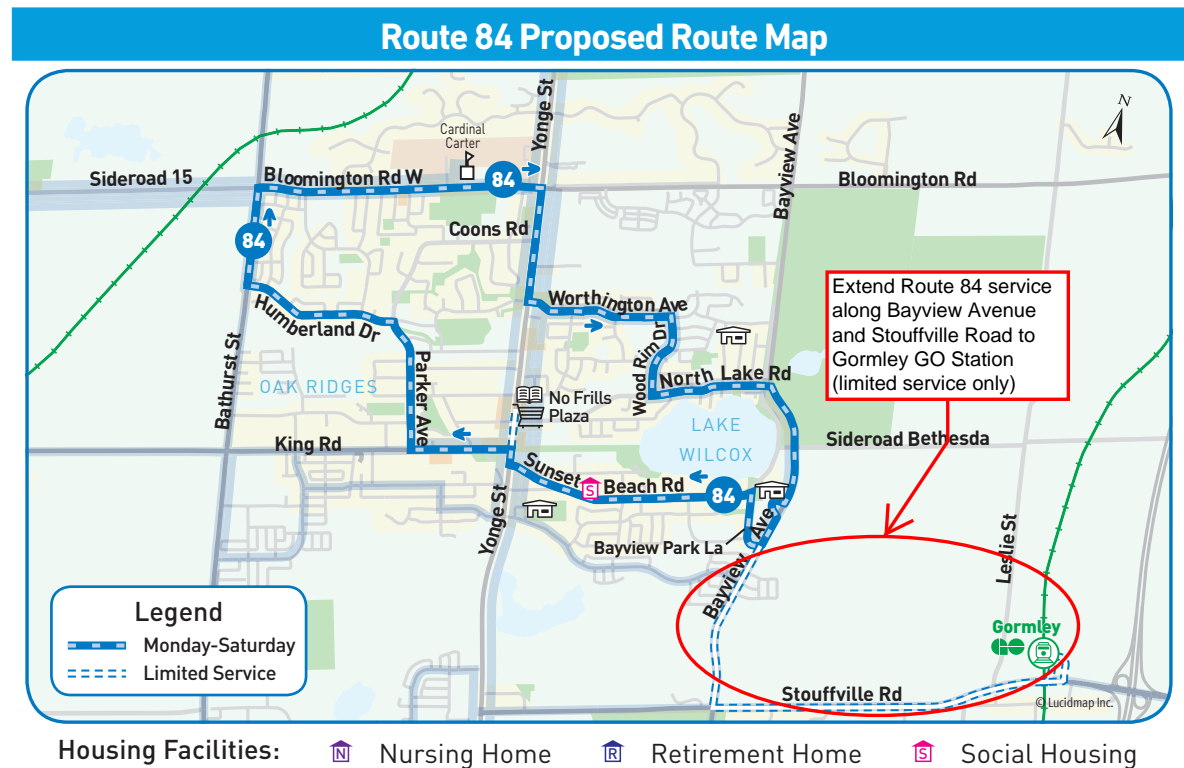
- > Cancelled the 2016 Annual Service Plan initiative to extend conventional service to the planned Gormley GO Station near the intersection of Leslie Street and Stouffville Road due to impacts to existing customers

Passenger Impacts/Options:

- > Service will continue to the Oak Ridges area

On-Street Survey Summary:

- > On-board surveys were conducted on February 4, 2016
- > Mail-drop surveys were conducted February 15 to 28, 2016
- > A summary of survey findings is provided in **Appendix C**



Route 84 Operating Period and Frequency in Minutes (2015):

Early AM	AM Rush Hour	Midday	PM Rush Hour	Early Evening	Late Evening	Saturday	Sunday/Holiday
15	34	DAR	34	DAR	N/A	DAR	N/A

Route 84 Route Performance (2015):

Performance Indicator		Value
Average route ridership	Weekday daily	76
	Weekday rush hour	53
	Weekday non-rush hour	23
Average route ridership per hour	Weekday rush hour	7
	Weekday non-rush hour	13
Net cost per passenger	Weekday rush hour	\$10.74
	Weekday non-rush hour	\$4.02
Revenue/cost	Weekday rush hour	22%
	Weekday non-rush hour	42%

3.3 | Town of Newmarket

Route 223/223A – Newmarket GO Shuttle

Route Implementation Date:

- > Route 223, September 2005
- > Route 223A, June 2016

Route Type/Routing:

- > Shuttle
- > Weekday rush hour service to Newmarket GO Station with alternating services from Sawmill Valley Drive and Woodspring Avenue

Major Trip Generators:

- > Newmarket GO Station

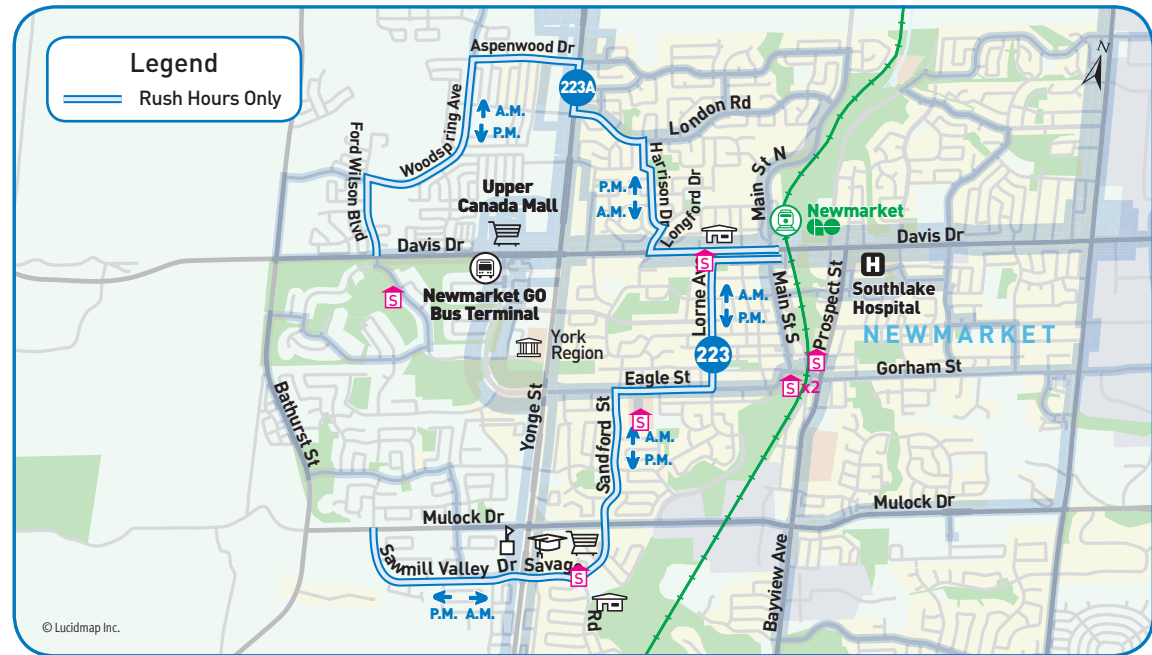
Service Changes:

- > Effective June 27, 2016 a new branch was added to the Route 223 service from the Woodspring Avenue area to Newmarket GO Station to address requests for direct service as a result of the Route 44 – Bristol restructure
- > Service to the Newmarket GO Station alternates between branches 223 and 223A

Passenger Impacts/Options:

- > New service provided along Aspenwood Drive
- > Reduced service for customers travelling on the Route 223 branch
- > Alternative transit options include Viva blue and Routes 57/57A – Mulock, 98 – Yonge, 54 – Bayview, 56 – Gorham-Eagle, 55/55B – Davis Drive, and 50 – Queensway
- > Walking distance extended to a maximum of 500 metres when using alternative transit services

Route 223/223A Current Route Map



Housing Facilities: Nursing Home Retirement Home Social Housing

Route 223/223A Operating Period and Frequency in Minutes (2015):

Early AM	AM Rush Hour	Midday	PM Rush Hour	Early Evening	Late Evening	Saturday	Sunday/Holiday
N/A	30	N/A	30	N/A	N/A	N/A	N/A

Route 223/223A Route Performance (2015):

Performance Indicator		Value
Average route ridership	Weekday rush hour	19
Average route ridership per hour	Weekday rush hour	4
Net cost per passenger	Weekday rush hour	\$21.90
Revenue/cost	Weekday rush hour	12%

Route 320 – Newmarket-Beaver Creek Express

Route Implementation Date:

- > September 2016

Route Type/Routing:

- > Express
- > Weekday rush hour service on Highway 404 between Newmarket and Aurora, and the Beaver Creek employment area in Richmond Hill

Major Trip Generators:

- > Highway 404/Davis Drive Park and Ride lot
- > Highway 404/Aurora Road Park and Ride lot
- > Beaver Creek employment area

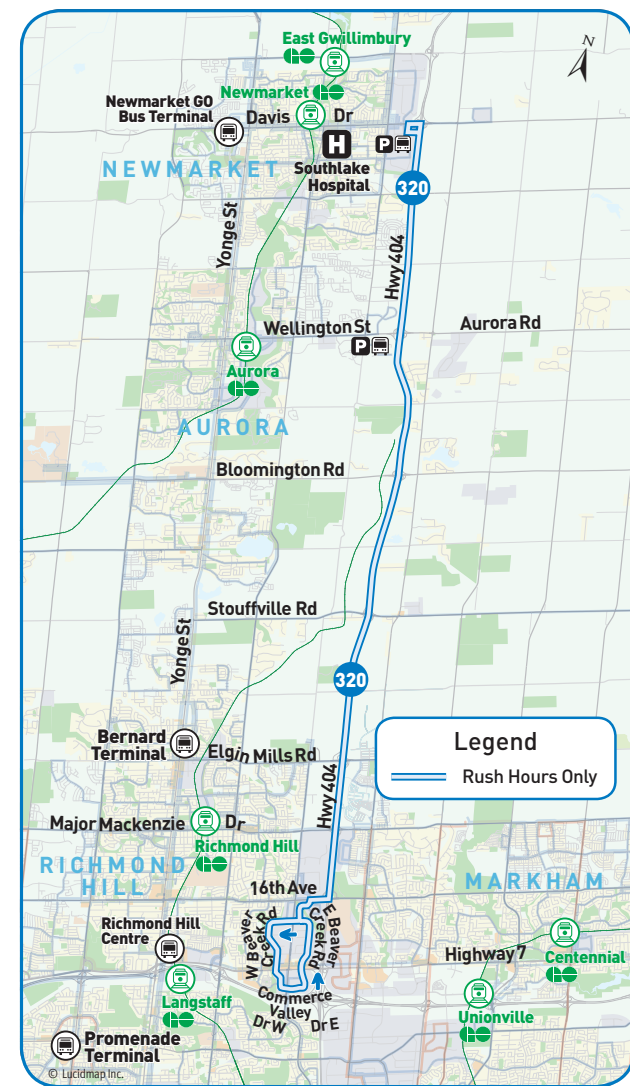
Service Changes:

- > Cancelled Phase 1 of the 2016 Annual Service Plan Initiative to provide a new express route along Woodbine Avenue between Newmarket and the Beaver Creek employment area
- > Effective September 6, 2016, implemented Phase 2 of the plan to provide a new express route along Highway 404 between Newmarket and the Beaver Creek employment area

Passenger Impacts/Options:

- > Faster travel times and a new express service attracts new riders

Route 320 Current Route Map



Housing Facilities

- Nursing Home
- Retirement Home
- Social Housing

Legend
 Rush Hours Only

Route 430 – Sacred Heart School Special via Main

Route Implementation Date:

- > September 2016

Route Type/Routing:

- > School Special
- > Weekdays between Sacred Heart Catholic High School and the residential neighbourhoods surrounding Main Street, Bristol Road, and Woodspring Avenue

Major Trip Generators:

- > Sacred Heart Catholic High School
- > Dr. J.M. Denison Secondary School

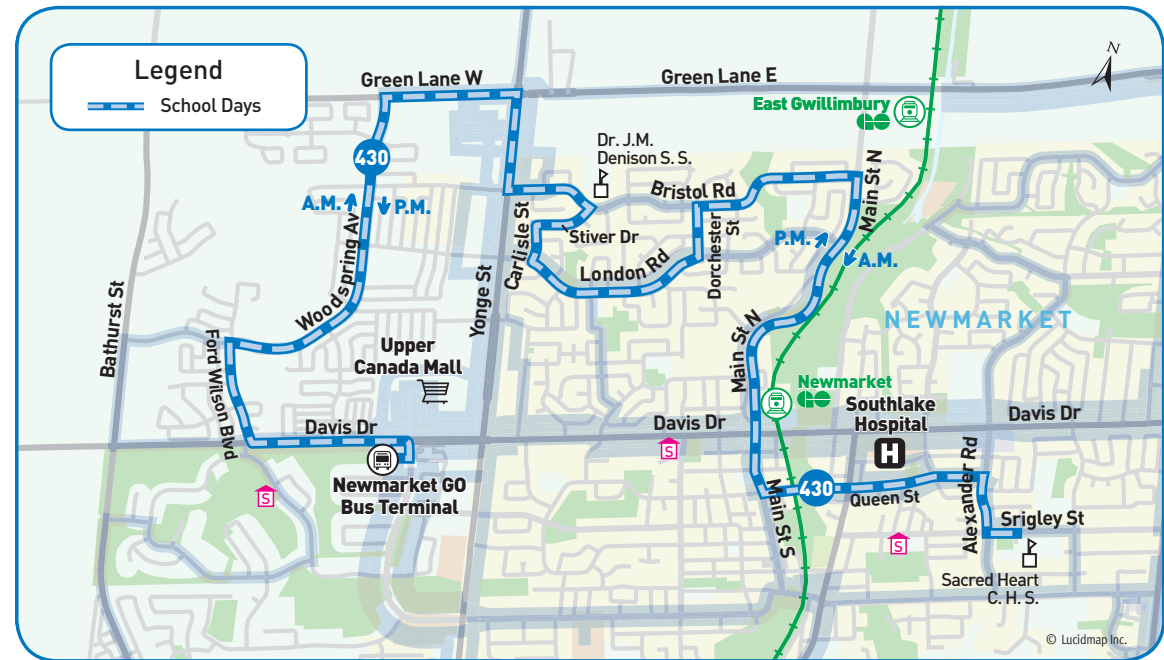
Service Changes:

- > New school special implemented September 6, 2016, to service Sacred Heart Catholic High School and Dr. J.M. Denison Secondary School
- > Service replaces previous Route 44 – Bristol deviation to Sacred Heart Catholic High School

Passenger Impacts/Options:

- > New school special for students residing in the Main Street, Bristol Road, and Woodspring Avenue areas

Route 430 Current Route Map



Housing Facilities: Nursing Home Retirement Home Social Housing

Route 430 Operating Period and Frequency in Number of Trips:

Early AM	AM Rush Hour	Midday	PM Rush Hour	Early Evening	Late Evening	Saturday	Sunday/Holiday
N/A	1 trip	N/A	1 trip	N/A	N/A	N/A	N/A

3.4 | Town of Aurora

Route 222 – Aurora-Newmarket GO Shuttle

Route Implementation Date:

- > September 2006

Route Type/Routing:

- > Shuttle
- > Provides services between Newmarket and the Aurora GO Station

Major Trip Generators:

- > 404 Town Centre
- > Aurora GO Station

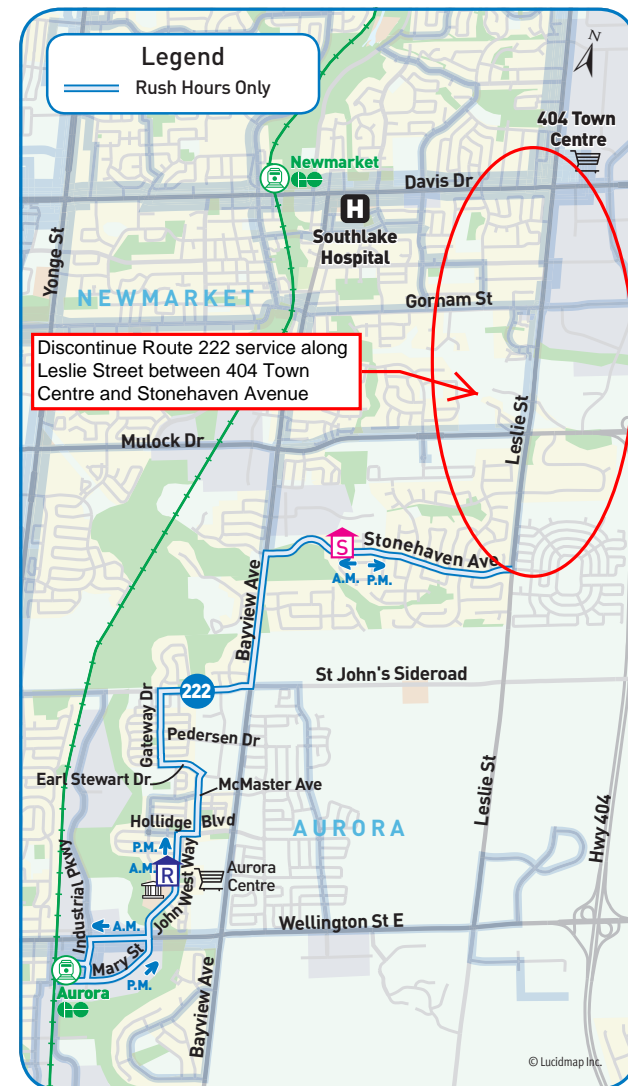
Service Change:

- > Cancelled the 2016 Annual Service Plan initiative to discontinue service north of Stonehaven Avenue, due to revised initiative in 2017 Annual Service Plan

Passenger Impacts/Options:

- > YRT/Viva will continue operating service north of Stonehaven Avenue

Route 222 Proposed Route Map



Housing Facilities

- Nursing Home
- Retirement Home
- Social Housing

Route 222 Operating Period and Frequency in Minutes (2015):

Early AM	AM Rush Hour	Midday	PM Rush Hour	Early Evening	Late Evening	Saturday	Sunday/Holiday
N/A	30	N/A	30	N/A	N/A	N/A	N/A

Route 222 Route Performance (2015):

Performance Indicator		Value
Average route ridership	Weekday rush hour	57
Average route ridership per hour	Weekday rush hour	7
Net cost per passenger	Weekday rush hour	\$10.11
Revenue/cost	Weekday rush hour	23%

3.5 | Town of Georgina

Route 50 – Queensway

Route Implementation Date:

- > July 2012

Route Type/Routing:

- > Base
- > Monday to Sunday/Holiday service operating between Newmarket and Sutton with limited services to Pefferlaw

Major Trip Generators:

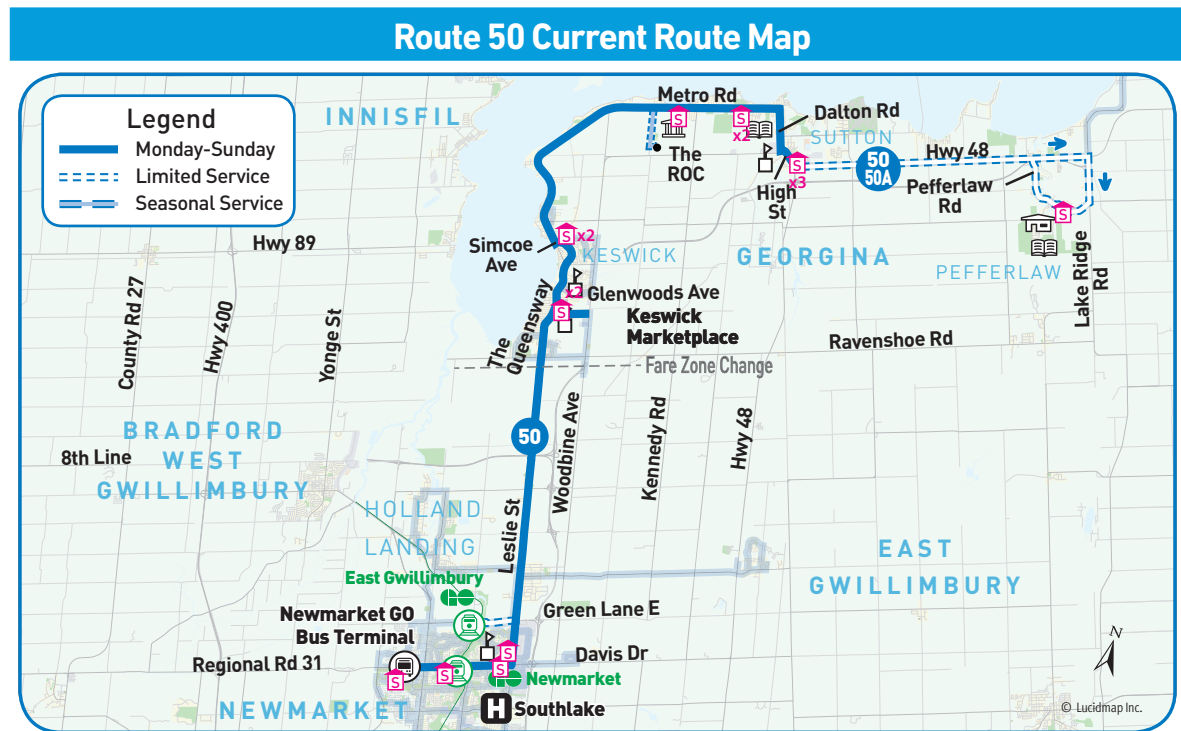
- > Newmarket GO Bus Terminal
- > Newmarket GO Station
- > Southlake Health Centre
- > Huron Heights Secondary School
- > 404 Town Centre
- > Keswick Marketplace
- > Sutton District High School
- > Our Lady of the Lake Catholic High School

Service Changes:

- > Effective June 26, 2016, select service between Sutton and Pefferlaw was discontinued to improve operational efficiency
- > Schedules were adjusted to provide consistent frequency on the route

Passenger Impacts/Options:

- > Customers required to make a connection with Route 50A – Sutton-Pefferlaw in Sutton
- > Consistent service frequency provided on Route 50 – Queensway for customers between Newmarket GO Bus Terminal and Sutton



Housing Facilities: Housing Facilities Nursing Home Retirement Home Social Housing

Route 50 Operating Period and Frequency in Minutes (2015):

Early AM	AM Rush Hour	Midday	PM Rush Hour	Early Evening	Late Evening	Saturday	Sunday/Holiday
44	44	44	44	60	60	54	81

Route 50 Route Performance (2015):

Performance Indicator		Value
Average route ridership	Weekday daily	750
	Weekday rush hour	397
	Weekday non-rush hour	353
	Saturday	560
	Sunday/Holiday	381
Average route ridership per hour	Weekday rush hour	15
	Weekday non-rush hour	8
	Saturday	10
	Sunday/Holiday	9
Net cost per passenger	Weekday rush hour	\$3.24
	Weekday non-rush hour	\$7.90
	Saturday	\$6.18
	Sunday/Holiday	\$6.77
Revenue/cost	Weekday rush hour	48%
	Weekday non-rush hour	27%
	Saturday	32%
	Sunday/Holiday	30%

Route 50A – Sutton-Pefferlaw

Route Implementation Date:

- > June 2016

Route Type/Routing:

- > Shuttle
- > Monday to Sunday/Holiday limited service operating between Sutton and Pefferlaw

Major Trip Generators:

- > Pefferlaw Firehall
- > High Street/Burke Street

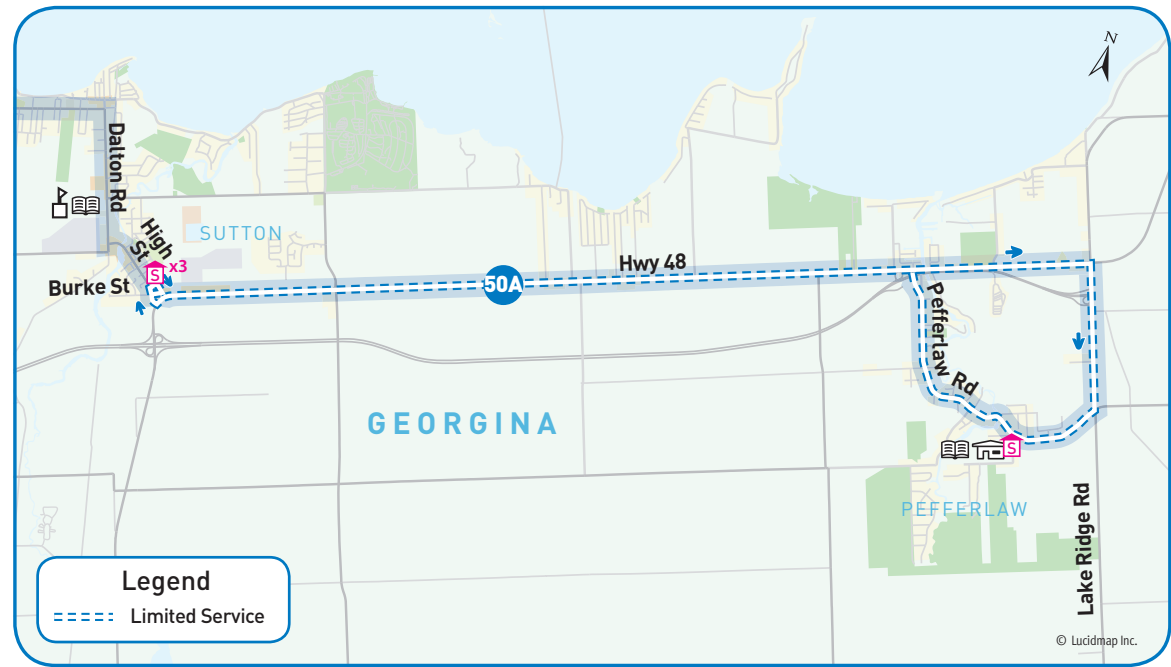
Service Changes:

- > New route implemented June 26, 2016 to replace discontinued Route 50 – Queensway service between Sutton and Pefferlaw
- > Operated using smaller sized vehicles to improve operational efficiency

Passenger Impacts/Options:

- > Customers required to make a connection with Route 50 – Queensway in Sutton

Route 50A Current Route Map



Housing Facilities: Nursing Home Retirement Home Social Housing

Route 50A Operating Period and Frequency in Number of Trips (2016)*:

Early AM	AM Rush Hour	Midday	PM Rush Hour	Early Evening	Late Evening	Saturday	Sunday/Holiday
N/A	2 trips	5 trips	2 trips	3 trips	1 trip	4 trips	4 trips

*Frequency applied to Route 50 – Queensway and Route 50A – Sutton-Pefferlaw service between Sutton and Pefferlaw

Route 50A Route Performance (2015)*:

Performance Indicator	Value	
Average route ridership	Weekday daily	19
	Saturday	5
	Sunday/Holiday	6
Average route ridership per hour	Weekday daily	1
	Saturday	1
	Sunday/Holiday	1
Net cost per passenger	Weekday daily	\$13.77
	Saturday	\$22.13
	Sunday/Holiday	\$14.50
Revenue/cost	Weekday daily	18%
	Saturday	12%
	Sunday/Holiday	17%

* Route performance applied to previous Route 50 – Queensway service between Sutton and Pefferlaw

