



Community and Health Services Overview

Presentation to
Committee of the Whole

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January 8, 2015

Section Presentation Summary

- Overview of Programs & Services
- Partnerships and Council Roles
- Committee Focus - The 4 Year Outlook





- **Social and Affordable Housing Programs**
 - 7,500 Program Funded Units
- **Housing Access**
 - Over 11,000 on Waitlist
- **Development Services**
 - Richmond Hill Hub
 - Belinda's Place
 - Woodbridge Redevelopment
- **Housing York**
 - 36 properties
 - 4,000 tenants
 - 2,483 units

- **Ontario Works Financial Assistance**
 - 16,149 families or individuals receive Ontario Works annually
 - Homemakers and Nurses services
- **Employment Services**
 - 1,625 Ontario Works clients annually
- **Child Care and Childrens Programs**
 - 9,845 children benefit from Child Care Fee Subsidy, PLAY and Summer Camp
- **Early Intervention Services**
 - 2,947 Children with Special Needs
- **Homelessness Community Programs:**
 - 6,654 households served annually
 - Domiciliary and Emergency Hostels, Transitional Housing

- **Community Investment Funding and Development**
 - 66 projects, \$6.2M
- **Community Demographic Statistics and Analysis**
- **Social Policy Development and Analysis**
 - Developing Regional Seniors Strategy
- **Strategic Department Communications**
- **Local Immigration Partnership**
 - Community Partnership Council
 - Immigration Settlement Strategy & Implementation
- **Human Services Planning Board Support**
 - Making Ends Meet and Make Rental Happen
- **Regional Accessibility Policies and Compliance and Accessibility Advisory Committee Support**
- **Emergency Social Services and Business Continuity Planning**

- **Healthy Living**
 - 5,969 sexually transmitted infection/blood-borne infection cases investigated
 - 4,144 visits to sexual health clinics
 - 635 received information on early detection and cancer screening
- **Health Protection**
 - 16,846 food premises, LTC homes, daycares, tobacco vendors & personal service settings inspected
 - 1,016 animal exposures & rabies investigations
 - 2,873 food handlers certified
- **Infectious Diseases Control**
 - \$22M in vaccines ordered & distributed
 - 47,501 vaccines given
 - 190,000 immunization records reviewed
- **Child and Family Health**
 - 5,930 home visits to families following childbirth
 - 7,519 babies screened after birth for risk to healthy child development
 - 49,123 children received dental screening

- **Paramedic Operations**
 - Transports 52,049 patients annually
- **Deployment Planning**
- **Station and Fleet**
 - 20 stations
 - 1 Multi-Patient Unit
 - 1 Emergency Support Unit
 - 89 Ambulances and Rapid Response Vehicles
- **Regulatory Compliance**
- **Continuing Medical Education and Recruitment**
- **Community Paramedicine**
 - 258 patients enrolled in EPIC in 2014
 - 449 referrals to the CCAC in 2014
 - 176 patients assessed at Emergency Housing Buildings
- **Long-Term Care Homes:**
 - Operates two homes: Maple Health Centre and Newmarket Health Centre
 - 232 beds
- **Seniors Community Programs**
 - 1,200 individuals served through Seniors Community Programs

- **Financial Planning and Reporting**
- **Administration and Accommodation**
- **Technology Support & Business Process Design**
- **Access York Contact Centre**
 - 82,000 calls so far in 2014
- **Eligibility Review Program**
- **Staff Learning and Development**

Official Council Roles

Regional Council has additional roles

- York Region Board of Health
- Committee of Management for Long-Term Care Homes

Advisory/Committees and Boards

- Accessibility Advisory Committee
- Human Services Planning Board
- Housing York Inc. Board

Regional Council plays a formal role in the administration of CHS programs and services and appoints members to Advisory Committees

Staff Reports - 4 Year Outlook

Every Year	2015	2016, 2017, 2018
<ul style="list-style-type: none"> •Public Health Year End Settlement •Health and Wellbeing •Small Drinking Water Systems •Housing Plan Annual Report •LTC Homes Performance Management <p>Program Updates:</p> <ul style="list-style-type: none"> •Community Investments •Vector Borne Diseases •Housing Plan <p>Committee Updates:</p> <ul style="list-style-type: none"> •HSPB- YR •YR AAC 	<ul style="list-style-type: none"> •Income Analysis •Asset Limit for Social Housing Wait list •Investing in Affordable Housing Year 2 to 6 Update •Housing Provider Loan & Subsidy Program Review •LTC Convalescent Care Program (CCP) Analysis •Accountability Agreement Indicators •Seniors Strategy Framework •Ontario Works Recidivism & Options to Address •Update on Emergency and Transitional Housing Development •Housing Asset Management Update •Transit Subsidy Update •Mental Health Initiatives 	<ul style="list-style-type: none"> •Seniors Strategy Approval •Community Partnership Council Member Appointments •Immigration Settlement Strategy Action Plan 2016-2018 •Contract Award for the Provision of Homemakers and Nurses Services •Home Repair and Renovations Criteria Evaluation •Housing waiting list options to pilot/implement substantial process change •Update on After School Programs in Social Housing •Central Access for Homeless and Homelessness Prevention Programs • Immigration Settlement Strategy Action Plan Progress Update •Mission Systems Contract Renewal for Upgrades to OCCMS •Asset Management and Fiscal Strategy Update •End of Operating Agreements

Collaboration is Essential – Partnerships and Alliances



Town of East Gwillimbury



Local Community

Community agencies and organizations
 School Boards and Private Schools
 Hospitals
 Child Care Providers
 York Region Police
 United Way York Region

Provincial

Ministry of Community & Social Services
 Ministry of Children & Youth
 Ministry of Municipal Affairs & Housing
 Ministry of Health & Long Term Care
 Local Health Integration Network
 Ministry of Education
 Ministry of Training Colleges and Universities
 Ministry of Citizenship, Immigration & International Trade



Federal



Government of Canada

Service Canada
 Citizen and Immigration Canada
 Canada Mortgage and Housing Corporation
 Public Health Agency of Canada

Additional Partners

Ontario Municipal Social Services Association
 Ontario Non Profit Housing Association
 Housing Services Corporation
 Ontario Association of Non-Profit Homes and Services for Seniors
 Association of Local Public Health Agencies
 Private Sector
 Post Secondary Institutions
 Local Chambers of Commerce

Co-operative Housing Federation
 Association of Municipalities of Ontario

Thank you

