

**2014 Website and Transportation Requirements -
Accessibility (Compliance) Report on the
*Accessibility for Ontarians with Disabilities Act,
2005 (AODA)***

Presentation to the York Region
Accessibility Advisory Committee

June 25, 2014

Presentation highlights

- Background
- Implementation activities
- Next steps

Background

Accessibility Advisory Committees advise municipal councils about the:

- Implementation of the AODA
- Preparation of accessibility reports
- YRAAC advises York Region, York Regional Police and York Region Police Services Board

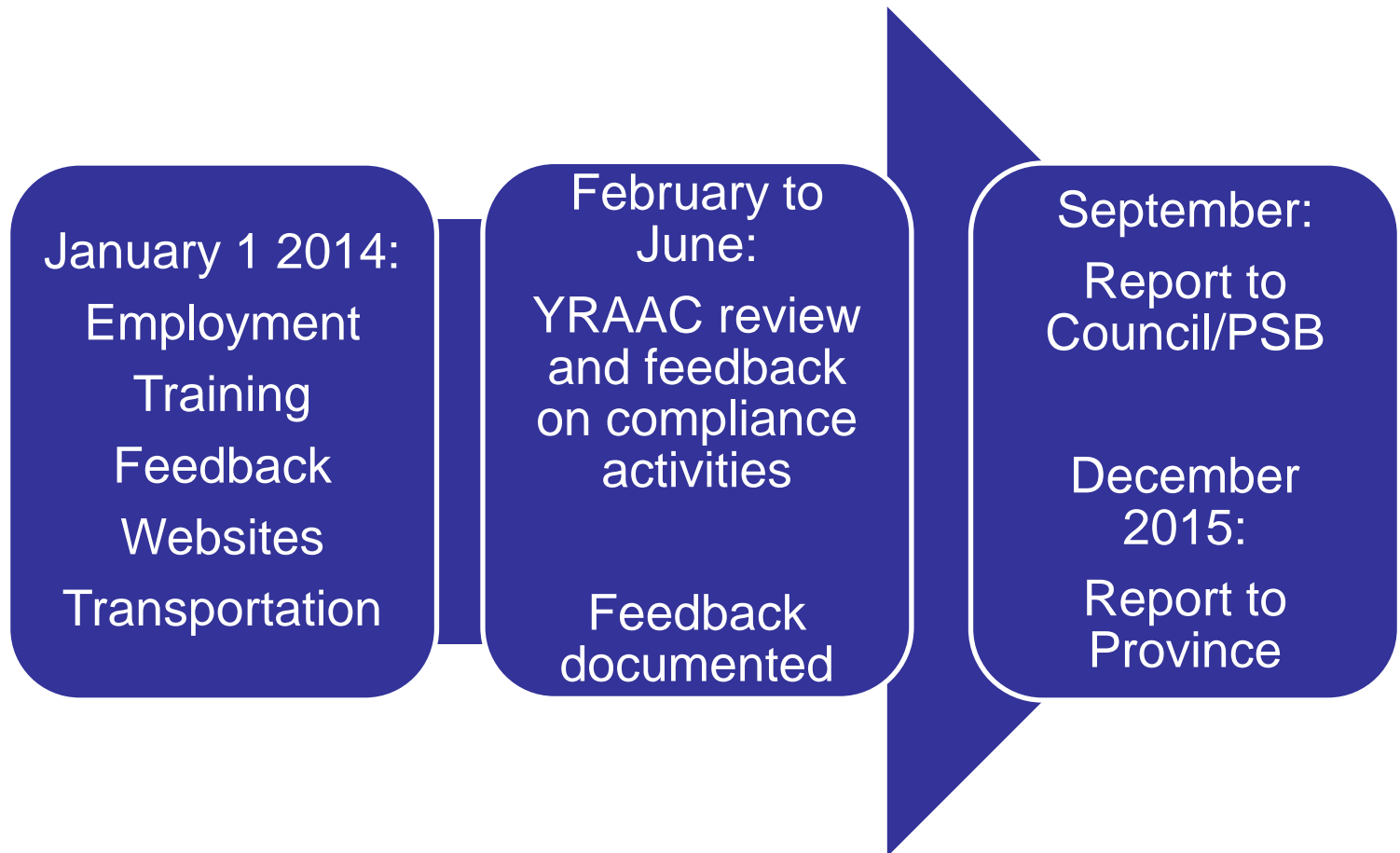
2013 Accessibility Report (filed December 2013):

- Compliance with AODA requirements 2010-2013

2015 Accessibility Report (due December 31, 2015):

- Addition of 2014 and 2015 AODA requirements

2014 AODA standards are now law: Review and reporting process



Website and Transportation requirements are included in the Integrated Accessibility Standards Regulation

Accessibility for Ontarians with Disabilities Act, 2005

Accessibility Standards for Customer Service Regulation

Integrated Accessibility Standards Regulation

General Requirements

Information and Communications

Employment

Transportation

Design of Public Spaces

Accessibility Standards for the Built Environment

(Buildings)

Ontario's Building Code

Today's review: Website and Transportation

**Consider these questions as we review
the compliance activities ...**

- Have we met the legislated requirements?
- Are there any gaps or barriers to address?
- Is there more that we can do or do differently?
- Does it provide the information you want to know?

Accessible Websites and Web Content is a core accessibility principle

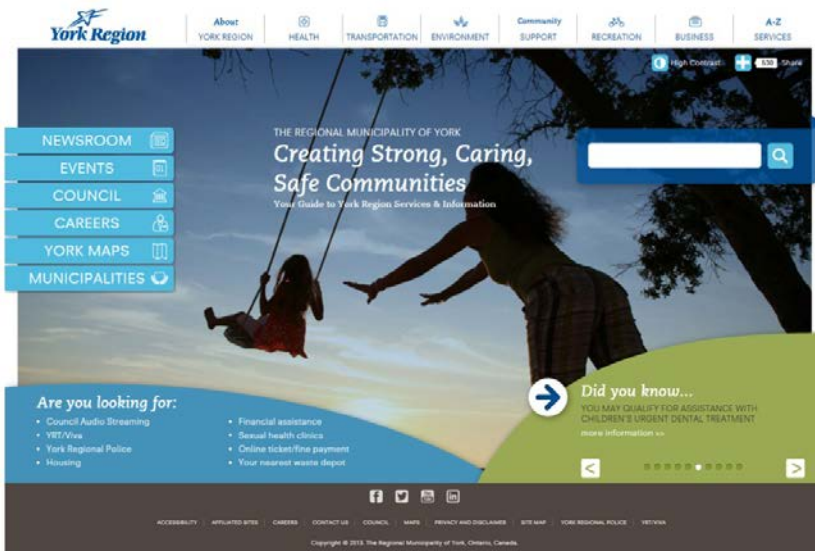
AODA requires:

- ❑ By January 1, 2014, *new* internet websites and web content on those sites must conform to WCAG 2.0 Level A
- ❑ By January 1, 2021, *all* internet websites and web content must conform to WCAG 2.0 Level AA

Web Content Accessibility Guidelines (WCAG) is an international standard for creating accessible websites and web content.

York Region compliance activities

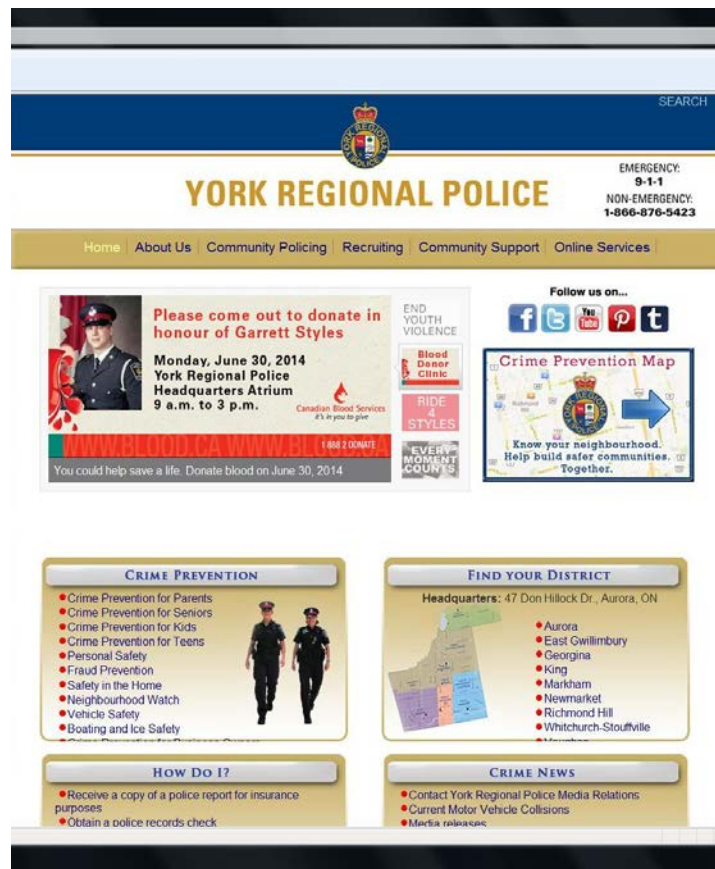
York Region website:



- ✓ Redesign and 2013 launch of www.york.ca to meet and exceed WCAG Level A
- ✓ Beginning 2014 all new content WCAG Level A
- ✓ Work towards WCAG Level AA before 2021 deadline
- ✓ Accessible web content training and resources
- ✓ Web-based applications include accessibility criteria

YRP and YRPSB compliance activities

York Regional Police website:



- ✓ Redesign plans for www.yrp.ca and www.yrpsb.ca to conform to WCAG Level AA before 2021 deadline
- ✓ Web content in accessible formats upon request
- ✓ Web-based applications will include accessibility features where practicable

Websites: Questions and Comments

- Have we met the legislated requirements?
- Are there any gaps or barriers to address?
- Is there more that we can do or do differently?
- Does it provide the information you want to know?

Accessible Transportation is a core accessibility principle



York Region Transit
(YRT/Viva) provides
conventional transit services

Mobility Plus provides
specialized transit services to
people with disabilities

AODA requires:

- ❑ Compliance with multiple conventional and specialized transportation services requirements from 2011 to 2017
- ❑ Includes six 2014 requirements

York Region compliance activities

- ✓ Accessibility training for operating contractors
- ✓ No fare for a support person accompanying a person with a disability
- ✓ Mobility Plus eligibility application process including:
 - ✓ Temporary eligibility process
 - ✓ Independent appeal process
- ✓ Temporary Mobility Plus services for an emergency or on compassionate grounds
- ✓ Same day Mobility Plus bookings and service
- ✓ No restrictions on number of trips booked

Transportation: Questions and Comments

- Have we met the legislated requirements?
- Are there any gaps or barriers to address?
- Is there more that we can do or do differently?
- Does it provide the information you want to know?

Next steps

- ✓ Completion of YRAAC feedback chart to document review, with action as appropriate
- ✓ Memo to Council and Police Services Board with compliance and feedback charts (September)
- ✓ Review of single 2015 AODA requirement (2015)
- ✓ Preparation of Province's Accessibility Report (due by December 31, 2015)

Questions?
