

MEMORANDUM

TO: Members of Committee of the Whole

FROM: Adelina Urbanski, Commissioner of Community and Health Services

DATE: March 6, 2014

RE: **2013 Paramedic Response Time Performance Plan Final Results**

Paramedic response time reliability is an indicator of high level service delivery. This correspondence details the full-year performance of the 2013 Emergency Medical Services Response Time Performance Plan. The Region established a response time performance plan for 2013 in accordance with requirements under the *Ambulance Act*, Regulation 257/00.

The 2013 Response Time Performance Plan results will be submitted to the Ministry of Health and Long Term Care in accordance with the *Ambulance Act*.

2013 Performance

Category	Target Set By	*Target Time in Minutes	2013 Target	2013 Performance
Sudden Cardiac Arrest	MOHLTC	<i>Community Target</i> - Arrival of any person equipped with an AED (e.g. Fire Department) within 6 minutes	60%	60% **
CTAS 1	MOHLTC	8 minutes	75%	75%
CTAS 2	Region	10 minutes	80%	84%
CTAS 3	Region	15 minutes	90%	97%
CTAS 4	Region	20 minutes	90%	99%
CTAS 5	Region	25 minutes	90%	100%

(MOHLTC) - Ministry of Health and Long Term Care

*Arrival of paramedics from time of dispatch notification

**Based on partial data from local fire services

On November 21, 2013, Clause N° 16 in Report N° 5 of Committee of the Whole was adopted, without amendment, by Council.

The report, and its approval, retained the same targets set in 2013 for the 2014 Response Time Performance Plan targets.

York Region EMS is delivering a high level of service to the residents of the Region by meeting, and in some cases, surpassing, the 2013 approved response time targets.

Staff will be carefully monitoring this year's response time performance and will report back later this fall.

Adelina Urbanski
Commissioner of Community and Health Services

NB/dl

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