

MEMORANDUM

TO: Committee of the Whole
FROM: Richard J. Leary
Acting Commissioner of Transportation and Community Planning
DATE: October 28, 2013
RE: September 2013 York Region Transit (YRT/Viva) Ridership Statistics

This memorandum provides an overview of the monthly YRT/Viva ridership statistics for September 2013. YRT/Viva's revenue ridership in September was 2.03 million, representing a decrease of approximately 15,300 revenue riders, or a change of 0.7 per cent compared to September 2012. YRT/Viva 2013 year-to-date ridership has increased by approximately 548,000 revenue riders, or 3.4 per cent when compared to the previous year.

Service Adjustments

In September 2013, YRT/Viva discontinued seasonal schedules that reflected summer travel patterns. The most significant service adjustments included:

- Reinstating the Viva purple short branch between the Richmond Hill Centre Terminal and York University.
- Reinstating the high school specials and high school trip deviations.

Highway 7 Rapidway Operation

Effective August 18, 2013, Viva purple and Viva pink began operating on the Highway 7 rapidways between Bayview Avenue and East Beaver Creek. Staff are currently analyzing ridership data within the completed sections of the rapidways and will continue to assess ridership changes throughout the fall.

Employment

The national unemployment rate in September 2013 was 6.9 per cent, a decrease of 0.5 per cent from 7.4 per cent in September 2012^[1]. York Region is located within the Employment Insurance Economic Region of Toronto which recorded an unemployment rate of 7.8 per cent in September 2013, a decrease of 0.7 per cent as compared to 8.5 per cent in September 2012^[2].

Gas Prices

Average gasoline prices decreased from \$1.30 per litre in September 2012^[3] to \$1.29 in September 2013^[4], a decrease of \$0.01 per litre.

Mobility Plus

Mobility Plus ridership decreased from 30,155 in September 2012 to 28,689 in September 2013, a decrease of 4.9 per cent.

GO Transit Train Ridership

Daily GO Transit train ridership within York Region increased from 16,896 in Spring 2012 to 18,600 in Spring 2013^[5], an increase of 10.1 per cent.

Richard J. Leary

Acting Commissioner of Transportation and Community Planning

Notes:

[1] Labour Force Survey. June 2013, Statistics Canada. Retrieved from <http://www.statcan.gc.ca/subjects-sujets/labour-travail/lfs-epa/lfs-epa-eng.htm>. Retrieved date: October 11, 2013

[2] EI Economic Region of Toronto – Unemployment Rates for the EI Economic Regions. *Human Resources and Skills Development Canada*. Retrieved from <http://srv129.services.gc.ca/rbin/eng/rates.aspx?id=2013#data>. Retrieved date: October, 9, 2013

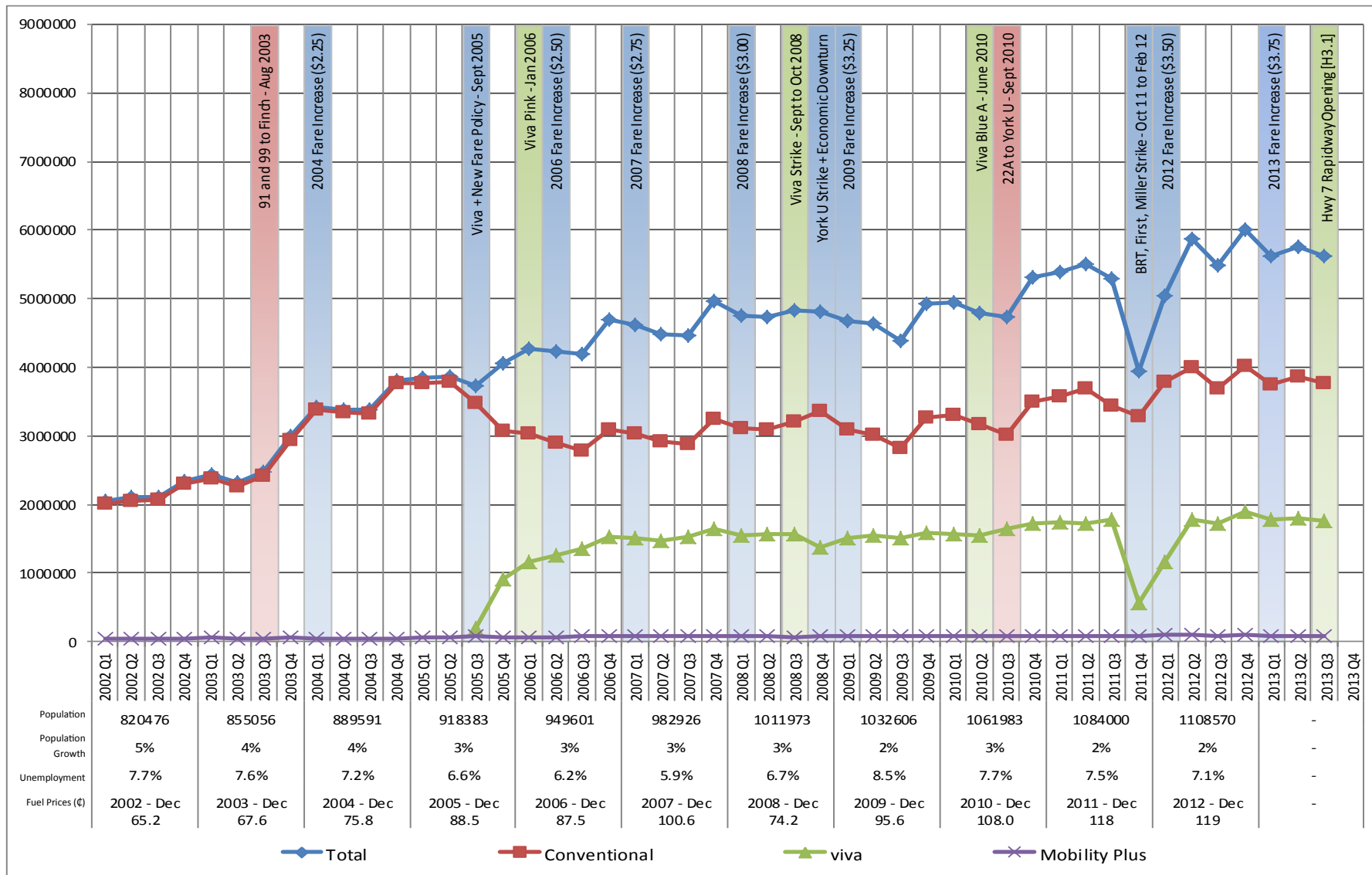
[3] Fuel Price Data. (2012). *Ministry of Energy*. Retrieved from <http://www.energy.gov.on.ca/en/fuel-prices/fuel-price-data/?fuel=reg&yr=2012>. Retrieved date: October, 9, 2013

[4] Fuel Price Data. (2013). *Ministry of Energy*. Retrieved from <http://www.energy.gov.on.ca/en/fuel-prices/fuel-price-data/?fuel=reg&yr=2013>. Retrieved date: October, 9, 2013

[5] Comparing Spring 2012 vs. Spring 2013, since Spring 2013 is the most recent data.

Revenue Boardings by Quarter

Amalgamation (2002) to Present



Notes:

- Population figures are for year-end. Source: York Region Long Range Planning, based on Statistics Canada and CMHC Housing Completion Data
- Quarterly fuel price source: Ministry of Energy and Infrastructure (<http://www.energy.gov.on.ca/en/fuel-prices/>)
- Unemployment rate source: Statistics Canada (<http://www.statcan.gc.ca/start-debut-eng.html>)

YORK REGION TRANSIT / VIVA - MONTHLY RIDERSHIP SUMMARY
SEPTEMBER 2013

Sep-13	20 weekdays, 4 Saturdays, 6 Sunday/Holidays
Sep-12	19 weekdays, 5 Saturdays, 6 Sunday/Holidays

rev. 18Oct2013

YRT Route #	Route Name	2012 ^[1]			TOTAL BOARDINGS (MONTH)			TOTAL BOARDINGS (YEAR TO DATE)			2013 ^[1]			Notes
		Avg Wkdy Boardings	Avg Sat Boardings	Avg Sn/Hol Boardings	2012	2013	Percentage ('13 vs '12)	2012	2013	Percentage ('13 vs '12)	Avg Wkdy Boardings	Avg Sat Boardings	Avg Sn/Hol Boardings	
1 ^[1]	Highway 7	2,264	809	431	51,350	44,906	-12.5%	414,027	415,821	0.4%	1,973	697	409	Route restructured June 30, 2013; Rapidway opening (Bayview to Hwy 404) August 18, 2013; ridership migration to Viva services
2 ^[1]	Milliken	1,944	869	401	45,122	46,383	2.8%	403,994	411,258	1.8%	2,000	879	434	Stable ridership
3 ^[1]	Thornhill	2,079	450	187	44,502	45,103	1.4%	435,179	354,997	-18.4%	2,073	380	310	Stable ridership; ridership migration to Viva purple
8	Kennedy	1,632	865	553	39,965	38,694	-3.2%	315,060	308,019	-2.2%	1,664	644	437	Stable ridership
9 ^[1]	Ninth Line	310	-	-	6,256	6,009	-3.9%	32,624	54,699	67.7%	298	-	-	Stable ridership; Route restructured July 2012; Ridership migration from Route 15 (discontinued)
14	14th Ave	898	-	-	18,027	15,348	-14.9%	130,266	121,534	-6.7%	763	-	-	Decreased employment travel; Route restructured June 30, 2013; Ridership migrated to Route 9 and Route 203
15	Stouffville Local	-	-	-	-	-	-	13,919	-	-	-	-	-	Route discontinued July 2012; Ridership migration to Route 9
16	16th Ave	-	-	-	-	40,189	-	-	128,809	-	1,618	971	621	Route implemented June 30, 2013; Ridership migration from Route 85
18	Bur Oak	912	121	-	18,790	18,726	-0.3%	154,817	148,268	-4.2%	914	97	-	Stable ridership
25	Major Mackenzie	-	-	-	-	13,413	-	-	39,189	-	667	-	-	Route implemented June 30, 2013; Ridership migration from Route 4/4A
40	Unionville Local	573	140	98	12,698	14,977	17.9%	104,639	100,402	-4.0%	690	133	95	Implemented new Route 405 - St. Augustine School Special (September 1, 2013); Increased student ridership
41	Markham Local	306	88	61	6,877	5,888	-14.4%	57,878	58,269	0.7%	256	97	56	Decrease ridership; Potential ridership migration to Route 16
42	Berczy	152	-	-	3,052	2,930	-4.0%	22,834	23,649	3.6%	146	-	-	Stable ridership
45	Minqay	83	-	-	1,667	1,816	8.9%	14,478	13,119	-9.4%	90	-	-	Potential ridership migration from Route 18
201	Markham GO Shuttle	79	-	-	1,586	1,523	-4.0%	13,419	15,122	12.7%	76	-	-	Stable ridership
202	Unionville GO Shuttle	129	-	-	2,593	2,906	12.1%	20,041	24,437	21.9%	145	-	-	Increased employment travel; Adjusted schedule to better match GO Train schedule September 1, 2013
203	Milliken GO Shuttle	74	-	-	1,499	1,746	16.5%	11,797	14,178	20.2%	87	-	-	Increased employment travel; Adjusted schedule to better match GO Train schedule September 1, 2013
300 ^[1]	Business Express	436	-	-	8,777	8,004	-8.8%	60,482	73,285	21.2%	397	-	-	Rapidway opening (Bayview to Hwy 404) August 18, 2013; Ridership migration to Viva services
301 ^[1]	Markham Express	122	-	-	2,457	4,170	69.7%	50,026	34,647	-30.7%	207	-	-	Route restructured July 2012; Ridership migration to Route 304; One additional AM trip in September 2013
302 ^[1]	Unionville Express	182	-	-	3,662	4,331	18.3%	38,318	39,730	3.7%	215	-	-	Increased employment travel
303 ^[1]	Bur Oak Express	306	-	-	6,150	9,175	49.2%	62,151	68,815	10.7%	456	-	-	Increased employment travel; One additional AM trip in September 2013
304	Mount Joy Express	232	-	-	4,656	6,390	37.2%	19,029	56,713	198.0%	317	-	-	Route implemented July 2012; One additional AM trip in September 2013
522	Markham Community Bus	74	57	-	1,719	1,807	5.1%	19,358	15,710	-18.8%	76	69	-	Stable ridership; Free transit attributed to high ridership in 2012; Increased service to 2 Raymerville Drive September 1, 2013
TTC	Markham Total	12,787	3,399	1,731	281,405	334,434	18.8%	2,394,336	2,520,670	5.3%	15,128	3,967	2,362	
TTC 17A ^[1]	Birchmount	222	0	0	4,440	3,680	-17.1%	39,206	36,861	-6.0%	184	-	-	Decreased employment travel
TTC 24D, 224B/C/D ^[1]	Vic Park North (Woodbine)	1,131	108	68	23,474	40,776	73.7%	211,571	229,848	8.6%	1,998	106	63	TTC 24D restructured June 23, 2013; 224B restructured June 30, 2013
TTC 68B ^[1]	Warden North	1,031	450	269	24,034	19,124	-20.4%	218,446	196,876	-9.9%	816	329	248	Decreased employment travel
TTC 102D ^[1]	Markham Rd	1,094	489	290	25,576	23,486	-8.2%	227,704	208,627	-8.4%	1,003	411	297	Decreased employment travel
TTC 129A ^[1]	McCowan North	2,699	1,547	788	64,896	60,186	-7.3%	600,486	578,705	-3.6%	2,452	1,435	901	Decreased employment travel
	TTC (Markham) Total	6,177	2,594	1,415	142,420	147,252	3.4%	1,297,414	1,250,917	-3.6%	6,453	2,281	1,509	
	Markham & TTC Total	18,964	5,993	3,146	423,825	481,686	13.7%	3,691,749	3,771,587	2.2%	21,581	6,248	3,871	
4/4A ^[1]	Major Mackenzie	4,502	2,116	1,211	106,922	92,627	-13.4%	979,768	882,774	-9.9%	3,847	1,590	1,451	Route restructured June 30, 2013; Ridership migration to Route 25 & Route 26
5 ^[1]	Clark	1,792	501	-	38,096	33,844	-11.2%	349,407	304,056	-13.0%	1,608	375	-	Decreased employment travel
7 ^[1]	Martin Grove	1,293	144	-	27,170	25,809	-5.0%	190,052	191,152	0.6%	1,250	127	-	Stable ridership
10 ^[1]	Woodbridge	451	86	69	9,886	9,313	-5.8%	79,579	77,061	-3.2%	414	113	84	Route restructured July 2012; Ridership migration from Route 11
11	Woodbridge	-	-	-	-	-	-	9,269	-	-	-	-	-	Route discontinued July 2012; Ridership migration to Route 10
12	Pine Valley	475	189	-	10,466	11,884	13.5%	90,023	98,219	9.1%	550	202	-	General corridor growth; Ridership migration from TTC Route 37D
13	Islington Ave	551	144	-	11,832	11,709	-1.0%	96,495	94,866	-1.7%	547	151	-	Stable Ridership; Ridership migration from TTC Route 37D
20 ^[1]	Jane	3,362	2,073	1,491	85,743	93,672	9.2%	770,415	727,721	-5.5%	3,654	2,431	1,607	Increased travel to Canada's Wonderland; Ridership migration from TTC Route 35D; Improved midday frequency in September 2013
21	Vellore Local	-	-	-	-	2,874	-	-	6,098	-	143	-	-	Route implemented June 30, 2013
22/22A ^[1]	King City	1,134	54	-	23,168	40,230	73.6%	115,060	218,232	89.7%	1,984	72	-	Ridership migration from TTC Route 107F; Improved weekday frequency in September 2013
23 ^[1]	Thornhill Woods	857	-	-	17,305	17,037	-1.5%	173,124	147,560	-14.8%	847	-	-	Decreased employment travel; Ridership migration to Route 88
26	Maple Local	-	-	-	-	9,900	-	-	24,150	-	450	85	76	Route implemented June 30, 2013; Ridership migration from Route 4/4A & Route 360; One additional AM trip in September 2013
28	Zenway	62	-	-	1,241	874	-29.6%	12,728	11,170	-12.2%	43	-	-	Decreased employment travel
61	King Local	-	-	-	-	401	-	-	3,725	-	20	-	-	Route implemented January 2013
77 ^[1]	Highway 7	4,614	1,904	1,109	106,573	114,962	7.9%	1,067,384	959,762	-10.1%	5,020	2,147	854	Route travels through vivaNext construction zone
99 (incl. 98E, 98/99) ^[1]	Yonge	2,662	1,589	3,036	77,817	62,329	-19.9%	953,123	607,907	-36.2%	2,552	1,224	999	Saturday service reduced April 2013. Sunday service reduced February 2013
360 ^[1]	Vaughan Express	357	-	-	7,140	5,443	-23.8%	66,232	56,203	-15.1%	261	-	-	Route restructured June 30, 2013; Ridership migration to Route 26
760	Vaughan Mills/Wonderland	-	321	366	3,480	3,037	-12.7%	15,598	18,200	16.7%	-	239	333	Seasonal service reinstated May 5, 2013; Increased demand to Canada's Wonderland/Vaughan Mills Mall
TTC	Vaughan Total	22,112	9,121	7,282	526,839	535,945	1.7%	4,968,256	4,428,856	-10.9%	23,190	8,756	5,404	
TTC 35-D ^[1]	Jane	1,480	286	-	30,744	17,920	-41.7%	293,909	248,788	-15.4%	896	-	-	Off-Peak and Saturday service discontinued June 23, 2013; Ridership migration to Route 20
TTC 37-D ^[1]	Islington	124	-	-	2,480	-	-	23,589	17,687	-25.0%	-	-	-	Route discontinued June 23, 2013; Ridership migration to Route 12
TTC 105/105-B ^[1]	Dufferin North	1,848	829	577	43,738	44,098	0.8%	415,668	451,290	8.6%	1,878	721	609	Stable Ridership
TTC 107-C/D/B/F ^[1]	Keele North	2,986	760	423	65,298	55,540	-14.9%	621,912	587,045	-5.6%	2,493	646	516	Route 107F branch discontinued June 23, 2013; Ridership migration to Route 22/22A
TTC 160 ^[1]	Bathurst North	745	700	526	20,856	17,614	-15.5%	197,529	177,328	-10.2%	738	346	245	Ridership migration to Route 88
TTC 165-D/F ^[1]	Weston Road North	1,825	1,199	857	46,438	44,492	-4.2%	440,809	385,435	-12.6%	1,682	1,258	970	Stable Ridership
	TTC (Vaughan) Total	9,008	3,774	2,383	209,554	179,664	-14.3%	1,993,416	1,867,573	-6.3%	7,687	2,971	2,340	
	Vaughan & TTC Total	31,120	12,895	9,665	736,393	715,609	-2.8%	6,961,672	6,296,429	-9.6%	30,877	11,727	7,744	

* Route crosses municipal boundaries.

	YRT Route #	Route Name	2012 [3]			TOTAL BOARDINGS (MONTH)			TOTAL BOARDINGS (YEAR TO DATE)			2013 [3]			
			Avg Wkdy Boardings	Avg Sat Boardings	Avg Sn/Hol Boardings	2012	2013	Percentage ('13 vs '12)	2012	2013	Percentage ('13 vs '12)	Avg Wkdy Boardings	Avg Sat Boardings	Avg Sn/Hol Boardings	
Richmond Hill	80	Elgin Mills	-	-	-	-	13,684	-	-	41,260	-	584	259	153	Implemented June 30, 2013 due to Route 90 restructuring
	81	Inspiration	205	-	-	4,111	4,149	0.9%	28,488	34,771	22.1%	207	-	-	Stable ridership
	82	Valleymede	415	-	-	8,325	9,151	9.9%	66,561	66,288	-0.4%	457	-	-	Route restructured June 30, 2013; Services converted to rush hour service only, increased student travel
	83	Trench	994	91	-	20,289	21,975	8.3%	171,639	167,036	-2.7%	1,095	-	-	Stable ridership; Saturday services discontinued June 30, 2013 due to low ridership
	84	Oak Ridges	209	24	-	4,283	4,157	-2.9%	24,962	28,837	15.5%	203	20	-	Route restructured Feb 24, 2013; Route 84A branch discontinued
	85 [1]	Rutherford	5,129	2,738	1,650	124,202	90,114	-27.4%	995,462	936,212	-6.0%	3,819	1,754	1,027	Route restructured June 30, 2013; Ridership migration to Route 16 and Route 244
	86	Newkirk-Red Maple	807	175	-	16,908	23,255	37.5%	131,180	159,091	21.3%	1,113	232	-	General growth in the Red Maple area as a result of route restructuring in July 2012; ridership migration from Route 87
	87 [1]	Autumn Hill	793	86	-	16,263	8,787	-46.0%	151,308	132,444	-12.5%	438	-	-	Route restructured June 30, 2013; Ridership migration to Route 26, Route 85 and Route 86
	88/88A/88E [1]	Bathurst/Bathurst Express	4,973	2,396	1,832	121,060	120,313	-0.6%	987,025	931,835	-5.6%	5,091	2,712	1,112	Stable ridership; Ridership migration from Route 23; Improved midday frequency in September 2013
	589/590	RH Community Bus	121	82	46	3,028	4,275	41.2%	25,989	37,738	45.2%	165	116	84	Route restructured September 2012
	90/90B [1]	Leslie	4,205	1,099	592	92,562	81,829	-11.6%	681,608	758,765	11.3%	3,695	1,024	573	Route restructured June 30, 2013; Ridership migration to Route 80
	91/91A/91B/91E [1]	Bayview/Express	4,431	1,926	1,386	105,585	100,387	-4.9%	1,006,196	874,811	-13.1%	4,372	1,651	982	Decreased employment travel at Finch GO Bus Terminal
	240	Mill Pond GO Shuttle	128	-	-	2,579	1,896	-26.5%	18,605	21,038	13.1%	94	-	-	Decreased employment travel
	241	Bev Acres GO Shuttle	85	-	-	1,703	1,343	-21.1%	11,916	15,090	26.6%	67	-	-	Decreased employment travel
242	N Richvale GO Shuttle	33	-	-	664	682	2.7%	6,172	6,663	8.0%	34	-	-	Stable ridership	
243	Redstone GO Shuttle	209	-	-	4,192	3,588	-14.4%	28,810	34,801	20.8%	179	-	-	Decreased employment travel	
244	Beaver Creek Shuttle	-	-	-	-	903	-	-	2,579	-	45	-	-	Implemented June 30, 2013 as a result of Route 85 restructuring	
	Richmond Hill Total	22,737	8,617	5,506	525,754	490,488	-6.7%	4,335,921	4,249,259	-2.0%	21,658	7,768	3,931		
Aurora	31 [1]	Aurora North	96	-	-	1,924	2,133	10.9%	10,819	17,460	61.4%	106	-	-	General growth; Route restructured July 2012
	32	Aurora South	603	27	-	12,208	11,747	-3.8%	70,717	84,844	20.0%	581	20	-	Stable ridership
	33/33A	Wellington	577	148	-	12,216	11,535	-5.6%	85,816	90,255	5.2%	545	142	-	Route restructured June 30, 2013; Ridership migration to Route 54
	34	Industrial Parkway	-	-	-	-	-	-	2,653	-	-	-	-	-	Route discontinued July 2012 due to low ridership
	Aurora Total	1,276	175	-	26,348	25,415	-3.5%	170,005	192,559	13.3%	1,232	162	-		
Newmarket, East Gwill., Georgina	44	Bristol - London	297	53	-	6,186	5,908	-4.5%	34,485	51,242	48.6%	279	71	-	General growth as a result of route restructuring in July 2012
	50	Queensway	872	512	305	21,885	31,063	41.9%	24,774	255,912	933.0%	1,220	678	554	Weekday rush hour service implemented July 2012; All day and weekend service introduced September 2012 to replace GO Route 69
	51	Keswick Local	200	43	-	4,190	4,770	13.8%	35,376	32,178	-9.0%	230	34	-	Increased student travel
	52 [1]	Holland Landing Local	341	112	-	7,337	5,788	-21.1%	50,501	52,692	4.3%	267	97	-	Services converted to Dial-a-Ride after 7 p.m. Monday to Saturday effective April 21, 2013
	53	Woodspring-Clearmeadow	-	-	-	-	-	-	31,185	-	-	-	-	-	Route merged with Route 44 north of Davis Drive and with 57/57A south of Davis Drive effective July 2012
	54 [1]	Bayview	407	110	-	8,644	9,680	12.0%	63,880	83,006	29.9%	450	153	-	General growth; Ridership migration from Route 33A
	55/55B	Davis Dr.	1,079	579	281	25,816	26,653	3.2%	241,444	235,314	-2.5%	1,105	569	345	Stable ridership; vivaNext construction occurring along Davis Drive
	56	Gorham-Eagle	457	141	131	10,575	11,770	11.3%	81,195	101,641	25.2%	498	202	154	General growth; Ridership migration from Route 55/55B due to vivaNext construction along Davis Dr.
	57/57A	Mulock	941	292	160	21,060	24,780	17.7%	128,189	185,719	44.9%	1,084	386	231	General growth as a result of route restructuring in July 2012
	58	Mount Albert	116	-	-	2,344	2,629	12.2%	19,705	22,924	16.3%	130	-	-	General ridership growth; Route restructured April 21, 2013; Sharon branch discontinued
	59	The ROC	-	-	-	-	-	-	493	-	-	-	-	-	Seasonal service, discontinued for Spring and Summer
	GO Rte 69 [1]	Sutton GO Bus	-	-	-	-	-	-	40,662	-	-	-	-	-	Ridership migration to Route 50; Route discontinued in September 2012
	98 [1]	Yonge	781	523	613	22,721	21,658	-4.7%	180,135	185,799	3.1%	855	549	371	Ridership migration to other Yonge Street services such as Route 22A and Viva blue/blue A
	220	Keswick GO	-	-	-	-	-	-	942	-	-	-	-	-	Route discontinued July 2012
222	Aurora-Nmkt GO Shuttle	63	-	-	1,273	972	-23.6%	7,103	9,582	34.9%	48	-	-	Decreased employment travel	
223	Newmarket GO Shuttle	17	-	-	342	323	-5.6%	2,713	3,136	15.6%	16	-	-	Stable ridership	
520/521	Newmarket Community Bus	74	25	12	1,671	1,795	7.4%	18,095	17,182	-5.0%	77	26	22	Ridership migration from conventional services; Increased ridership in 2012 due to labour disruption	
	Newmarket Total	5,645	2,390	1,502	134,044	147,789	10.3%	960,877	1,236,327	28.7%	6,259	2,765	1,677		
	YRT SUB-TOTAL	79,742	30,070	19,819	1,846,364	1,860,987	0.8%	16,120,224	15,746,161	-2.3%	81,607	28,670	17,223		
Viva	blue (incl. blue'A') [1]	Yonge Corridor	21,219	12,200	8,144	527,110	509,923	-3.3%	4,173,377	4,565,277	9.4%	19,160	12,078	9,096	Stable ridership
	purple [1]	Highway 7 Corridor	8,544	4,328	3,260	207,899	215,965	3.9%	1,458,182	1,728,395	18.5%	8,742	4,778	3,542	Stable ridership; Rapidway opening (Bayview to Hwy 404) August 18, 2013
	green [1]	Markham North-South Link	750	-	-	15,537	14,930	-3.9%	106,962	134,335	25.6%	728	-	-	Stable ridership
	orange (incl. Züm) [1]	Vaughan North-South Link	2,748	1,479	1,005	69,287	66,195	-4.5%	524,482	568,920	8.5%	2,911	886	694	Route restructured June 30, 2013; Service to Downsview Subway Station during non-rush hours discontinued
	pink [1]	Finch - Unionville	2,010	-	-	41,864	49,435	18.1%	324,403	399,119	23.0%	2,408	-	-	Rapidway opening (Bayview to Hwy 404) August 18, 2013
	Viva SUB-TOTAL	35,271	18,007	12,409	861,697	856,448	-0.6%	6,587,405	7,396,046	12.3%	33,949	17,742	13,332		

[1] Route crosses municipal boundaries.

[2] Viva ridership data adjustment is derived on a monthly basis, and compensates for temporary malfunctions of on-board automatic passenger counter (APC) equipment, and/or for drivers not logging onto Init APC system

Total Boardings	YRT/VIVA SYSTEM TOTAL	115,013	48,077	32,228	2,708,061	2,717,435	0.3%	22,707,629	23,142,207	1.9%	115,556	46,412	30,555
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Rev. Boardings	YRT/VIVA SYSTEM TOTAL	2,042,801	2,027,509	-0.7%	16,243,144	16,791,084	3.4%	86,218
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Notes: 1. System-wide transfer rate = Revenue Boardings / Total Boardings = **25.4%**

By Route Class		Avg Wkdy Boardings	Avg Sat Boardings	Avg Sn/Hol Boardings	2012	2013	Percentage ('13 vs '12)	2012	2013	Percentage ('13 vs '12)	Avg Wkdy Boardings	Avg Sat Boardings	Avg Sn/Hol Boardings
Base Routes		97,255	45,568	31,258	2,334,473	2,311,937	-1.0%	19,667,998	19,990,690	1.6%	96,266	43,980	29,341
Local Routes		15,037	2,024	546	314,417	342,092	8.8%	2,542,342	2,589,247	1.8%	16,373	1,982	775
Express Routes		1,635	0	0	32,842	37,513	14.2%	296,238	329,393	11.2%	1,853	0	0
Community Bus Routes		269	164	58	6,418	7,877	22.7%	63,442	70,630	11.3%	318	211	106
Seasonal		0	321	366	3,480	3,037	-12.7%	16,091	18,200	13.1%	0	239	333
GO Shuttle Routes		817	0	0	16,431	14,979	-8.8%	121,518	144,047	18.5%	746	0	0
TOTAL, by Route Class		115,013	48,077	32,228	2,708,061	2,717,435	0.3%	22,707,629	23,142,207	1.9%	115,556	46,412	30,555



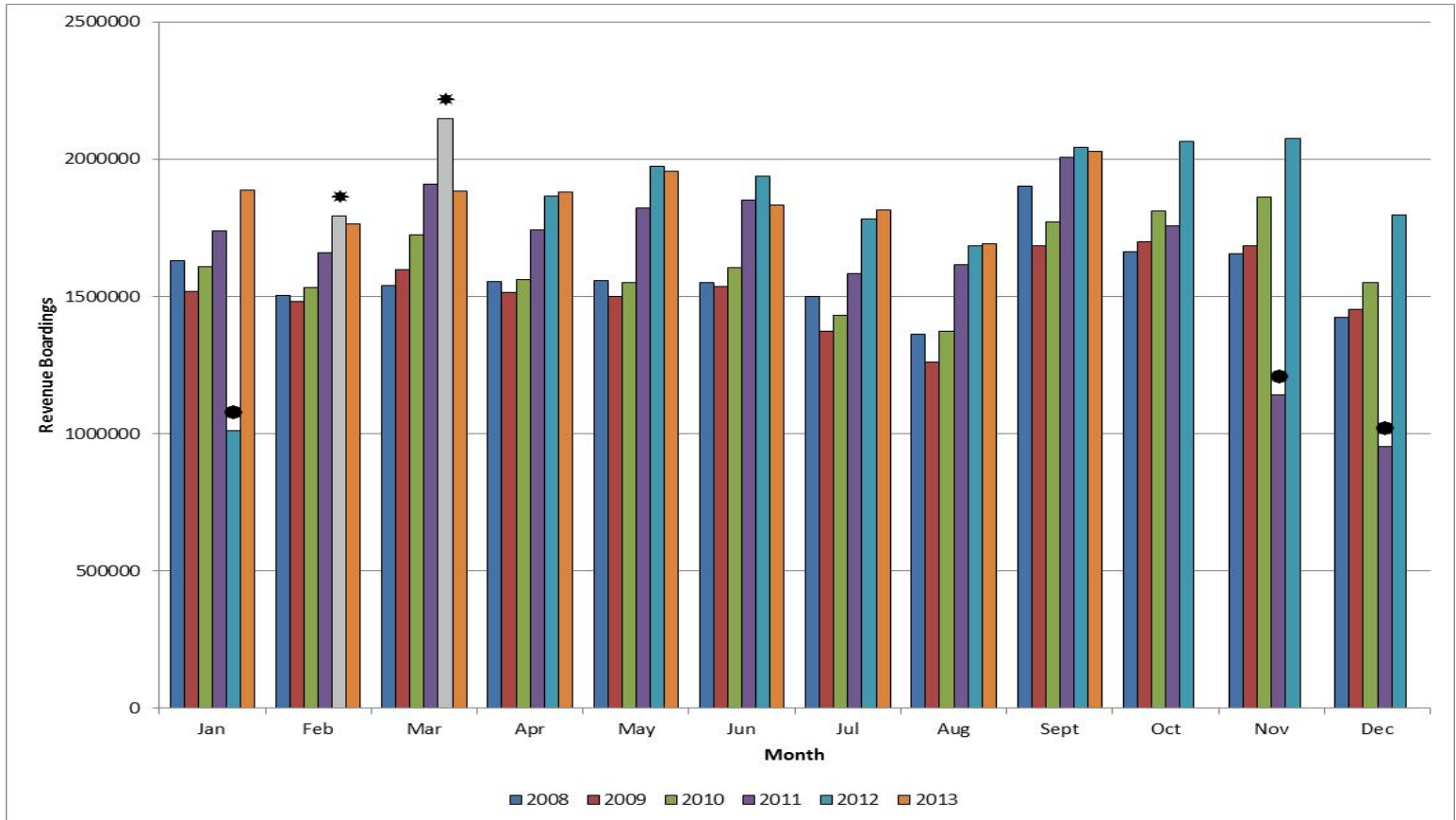
YORK
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TRANSIT



YRT/Viva

2013 Revenue Ridership Summary

Conventional and BRT services including contracted TTC services north of Steeles Avenue



* February & March 2012 forecasted revenue ridership due to free transit service

● Monthly ridership numbers from November 2011 to January 2012 are based on Veolia Transportation, TTC, and Dial-a-Ride services, due to operator strike from October 24, 2011 to February 3, 2012

Month	2012 ^[4]	2013	Monthly Change ['13 vs '12]	Year to Date (YTD) Change	Average Weekday Revenue Ridership 2013
January	1,012,247 ^[1]	1,934,722	91.1%	91.1%	76,949
February	1,792,375 ^{[2]*}	1,765,195	- 1.5%	31.9%	79,367
March	2,147,532 ^{[3]*}	1,886,106	- 12.2%	12.8 %	78,841
April	1,865,679	1,879,088	0.7%	9.5%	74,829
May	1,975,926	1,957,405	-0.9%	7.2%	77,039
June	1,938,015	1,832,425	-5.4%	4.9%	76,740
July	1,783,399	1,816,294	1.8%	4.4%	70,807
August	1,685,170	1,692,340	0.4%	4.0%	67,323
September	2,042,801	2,027,509	-0.7%	3.4%	86,218
October	2,066,781				
November	2,077,941				
December	1,797,455				
YTD Total	22,185,321	16,791,084			

^[1] Transit labour strike October 24, 2011 to February 3, 2012.

^[2] Free transit service began February 4, 2012. Projected weekday revenue ridership based on historic transfer rate of 28.1 per cent.

^[3] Free transit service began February 4, 2012. Projected weekday revenue ridership based on 40 per cent transfer rate.

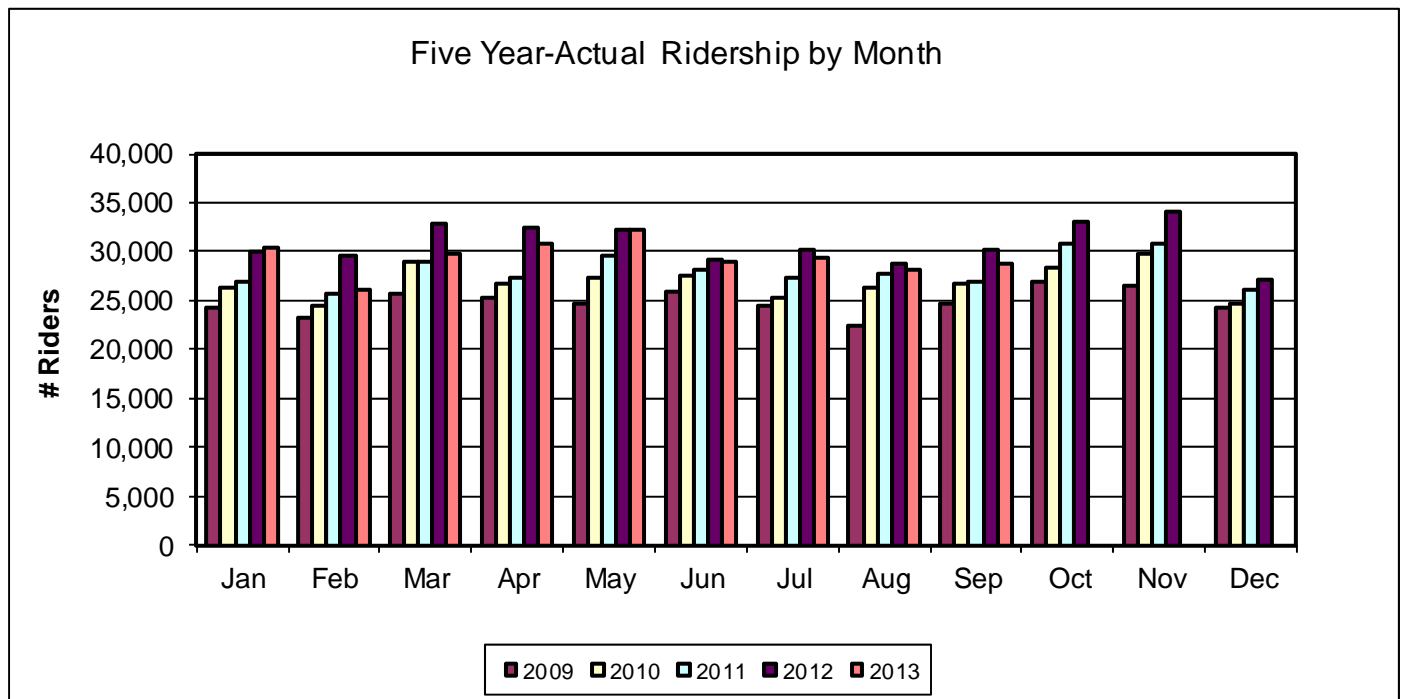
^[4] 2012 revenue ridership adjusted for 2013 comparison.

* Projections based on total boardings and transfer rate.

YRT/Viva

2013 Ridership Summary

Specialized Services – Mobility Plus

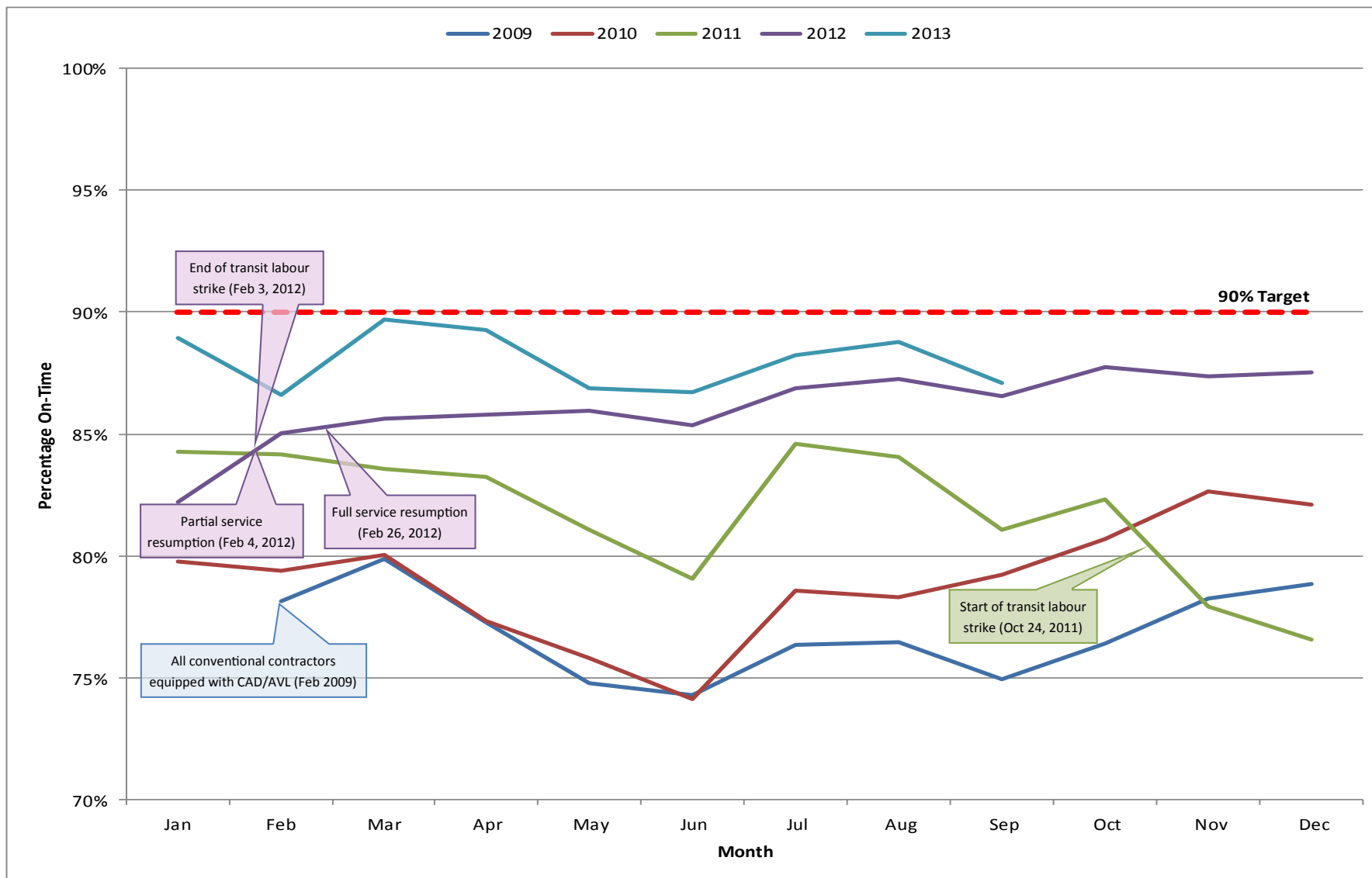


Month	2012 Ridership	2013 Ridership	Monthly Change ('13 vs. '12)	Year to Date (YTD) Change	Average Weekday Revenue Ridership 2013
January	29,958	30,327	1.2%	1.2%	1,235
February	29,497 ^[1]	26,199	-11.2%	-4.9%	1,103
March	32,767 ^[1]	29,858	-8.9%	-6.3%	1,282
April	32,372	30,708	-5.1%	-6.0%	1,291
May	32,219	32,308	0.3%	-4.7%	1,311
June	29,103	28,984	-0.4%	-4.1%	1,268
July	30,195	29,357	-2.8%	-3.9%	1,189
August	28,694	28,111	-2.0%	-3.7%	1,165
September	30,155	28,689	-4.9%	-3.8%	1,262
October	33,105				
November	33,985				
December	27,097				
YTD	369,147	264,541			

^[1] Free transit attributed to high increase in ridership.

On-Time Performance Based on Trip Start Time

Conventional Transit Routes—2009 to 2013

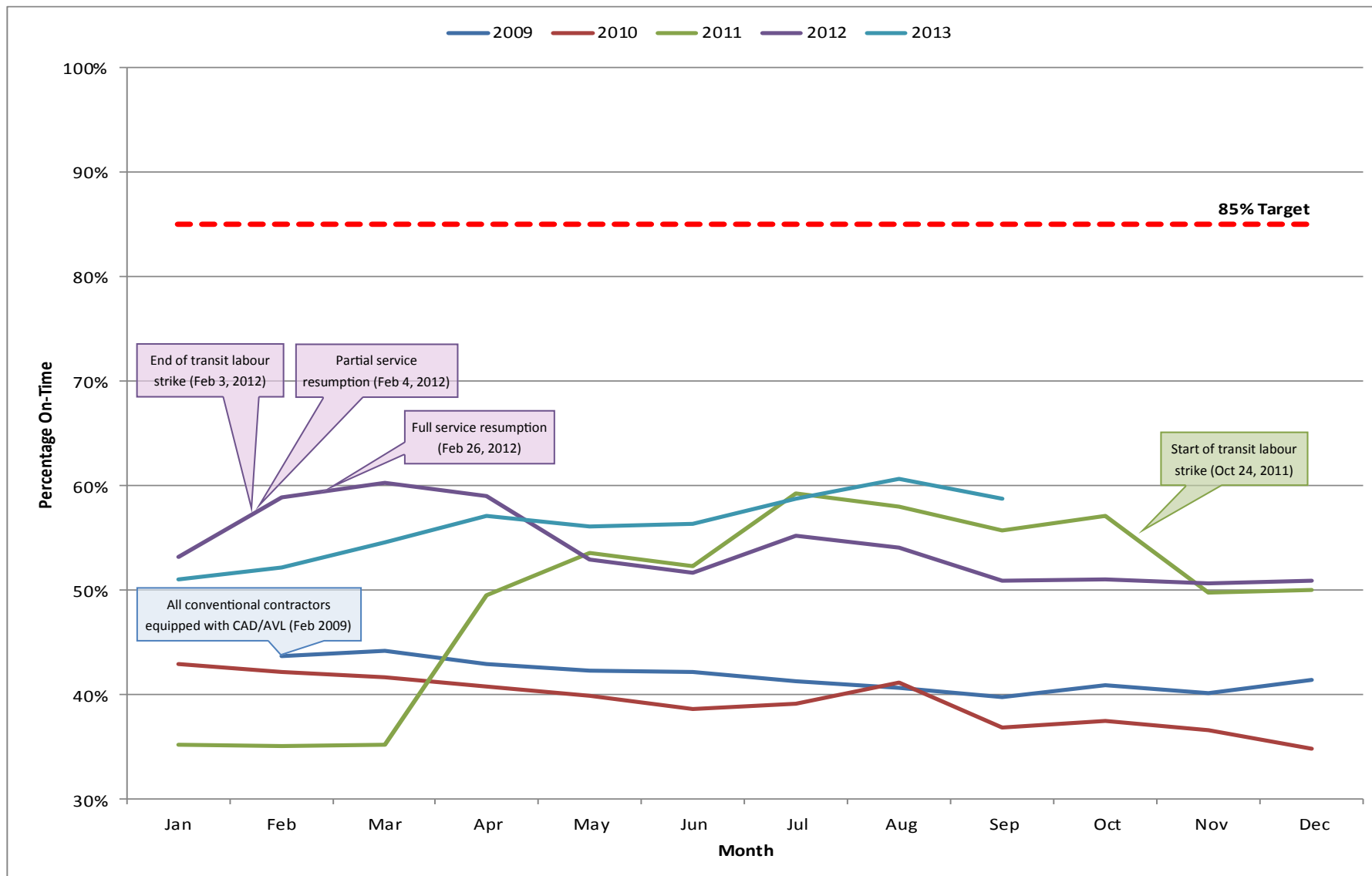


Notes:

- On-Time Performance from October 24, 2011 to February 3, 2012 only includes Veolia Transportation Services (Southwest Division) due to operator strike

On-Time Performance Based on Arrival Time at Last Stop

Conventional Transit Routes—2009 to 2013

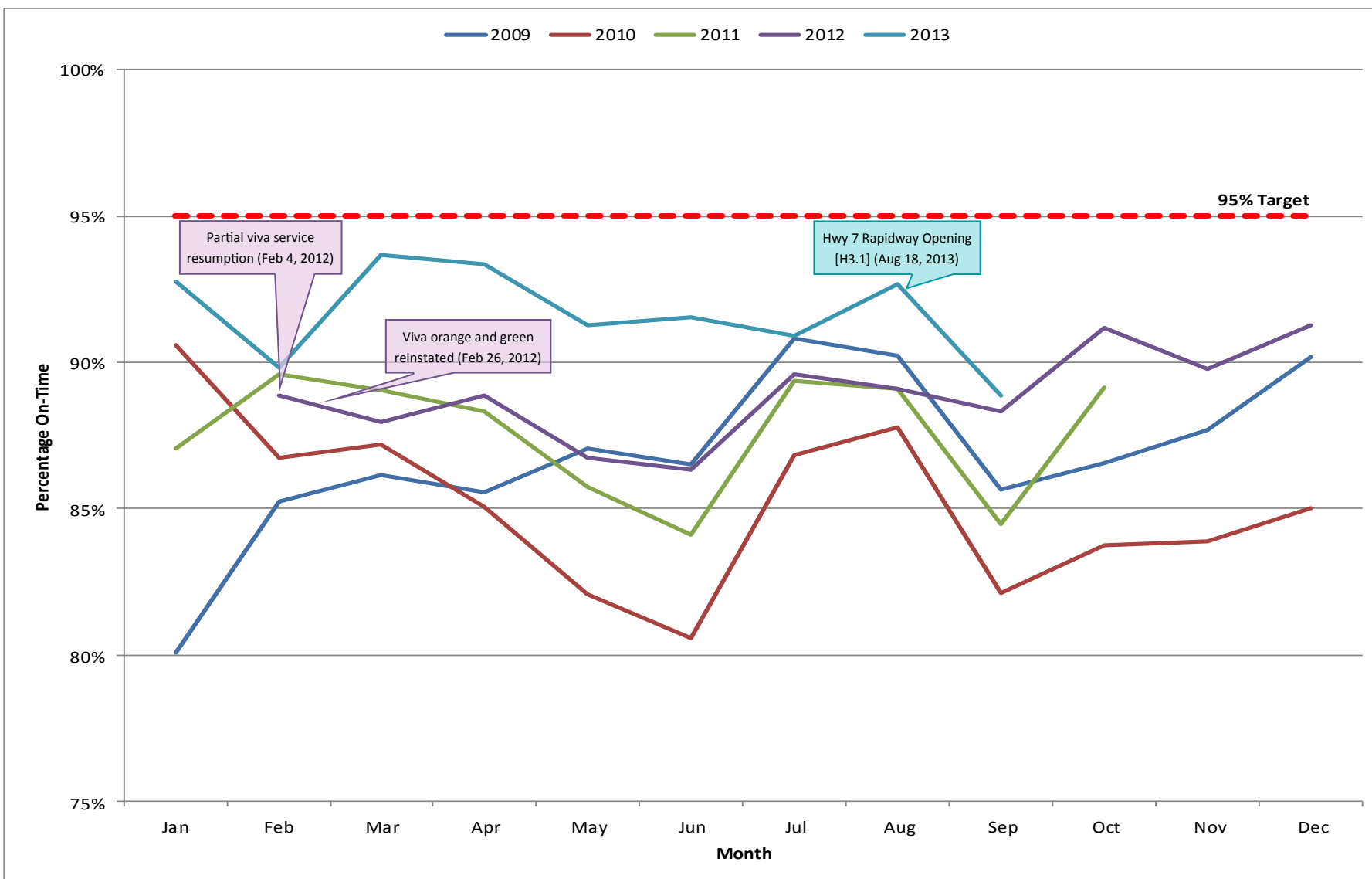


Notes:

- On-Time Performance from October 24, 2011 to February 3, 2012 only includes Veolia Transportation Services (Southwest Division) due to operator strike

On-Time Performance Based on Trip Start Time

Rapid Transit Routes—2009 to 2013

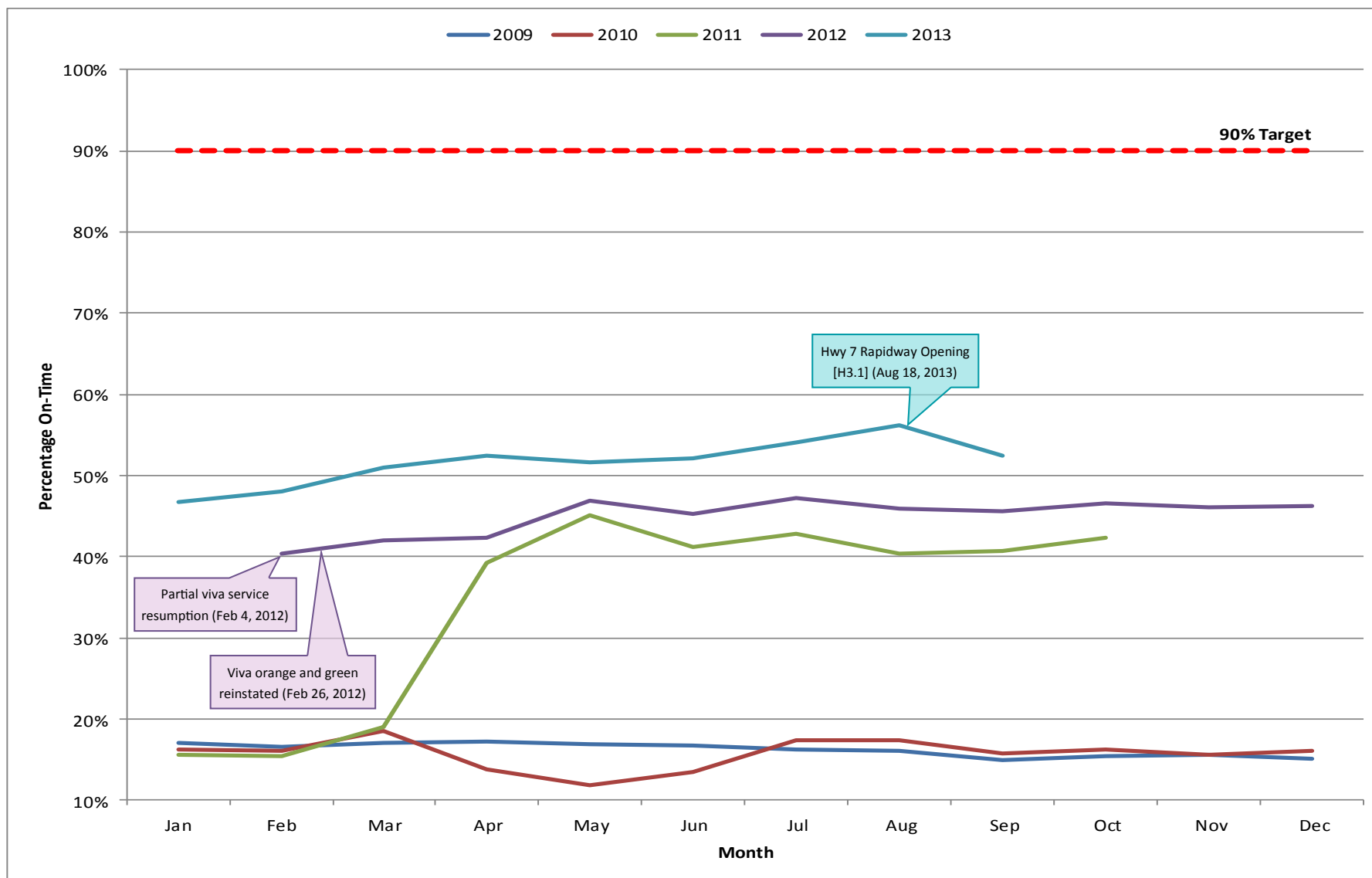


Notes:

- On-Time Performance from October 24, 2011 to February 3, 2012 not available for York BRT Services LP due to operator strike
- All York BRT Services LP resumed on February 26, 2012

On-Time Performance Based on Arrival Time at Last Stop

Rapid Transit Routes—2009 to 2013

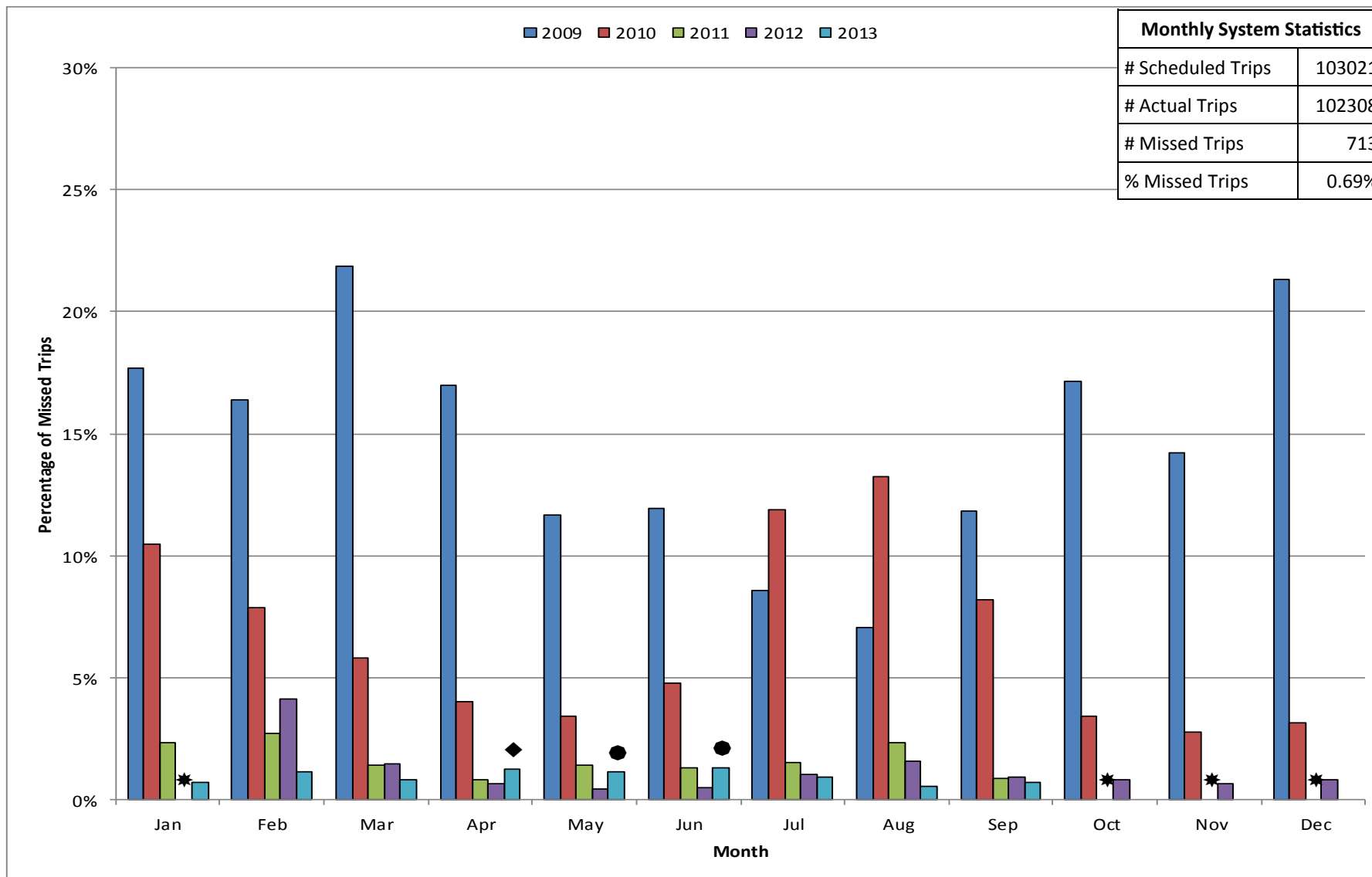


Notes:

- On-Time Performance from October 24, 2011 to February 3, 2012 not available for York BRT Services LP due to operator strike
- All York BRT Services LP resumed on February 26, 2012

System-Wide Percentage Missed Trips by Month

2009 to 2013



Notes:

- * Missed trips from October 2011 to January 2012 are excluded from this chart due to bus operator strike
- ◆ Higher than average missed trips as a result of Route 51 operational changes
- Missed trips increased due to a combination of construction, mechanical breakdowns, and on-street schedule adjustments